

TROUBH ICE ARENA • PUBLIC SKATE PROTOCOLS

\$6.00/Session • Skate Rental \$3.00/ Session

Updated 03.16.2021

1. Online registration is now **MANDATORY** for all Public Skate sessions. This allows you to know if spaces are available and to reserve your spot early. If you do not have access to online registration or need help, please call, email or visit our facility in person. We are happy to register skaters for you. **FMI:** vla@portlandmaine.gov / 207-808-5491.
2. **TIA “NO TOUCH POLICY”:** Due to the COVID-19 pandemic, and per the Maine CDC 6-foot rule, for the health and safety of TIA staff and skaters, TIA has set in place a “No Touch Policy”. In order to stay in compliance with this policy, staff will only assist skaters who are unable to rise unassisted due to a fall/ injury. For this reason, skaters must have some on-ice skating experience, or be accompanied by someone who does.
3. To register for sessions, please click on this link and save to your browser for easy access: [Public Skate Registration](#)
4. Once there, click on “Register Here” and see attached directions.
5. Number of skaters/session allowed on Public Skate ice: **40**
6. Please arrive at the rink no more than 10 minutes before your scheduled session. This allows staff to keep groups separate as much as possible.
7. All who visit TIA, including skaters, parents, guardians, etc., are required to wear a face covering and observe the 6 foot rule. When waiting in line outside or standing by your vehicle in the parking lot, you must wear your face covering and observe the 6 foot rule. (Family members who live in the same household are exempt from the 6-foot rule.)
8. Skaters are **required to wear a face covering at all times, including when engaging in on-ice activities.**
Please Note: Per the CDC, shields alone are not an acceptable barrier unless combined with a face covering.
9. Skaters are to be dropped off/picked up outside the rink and should come prepared to take the ice.
10. A limited number of spectators will be allowed in the arena. We encourage parents to join their children on the ice!
11. Pairs figure skating is allowed if Cumberland county is designated as green per the Maine CDC. If Cumberland county returns to yellow it will not be allowed at Trough Ice Arena.
12. As a safety precaution, TIA is controlling access to the building and as such, we appreciate your prompt arrival for sessions.
13. Only sessions canceled 2 hours prior to the public skate start time are eligible to receive a credit or refund. To cancel, please email vla@portlandmaine.gov or call 207-808-5491.
14. Upon your arrival, entrance to the building is through the front doors and once in the lobby, use the stairs on your right. *Please look for the arrows.*
15. Areas will be clearly marked 6 feet apart where skaters can put on and take off skates and leave their jackets, water bottles, shoes, etc. with their bag. Boldly label your water bottle with your name and leave on the bench with belongings.
16. Upon entering the ice, skater will skate counter clockwise (entering the ice to the right), unless otherwise notified.
17. Skaters must exit the building within 10 minutes after their session has concluded.
18. In order to exit, use the stairs to the walkway behind the bleachers and exit through the side doors at the middle of the rink. *Please look for the arrows.*
19. TIA does not maintain a Lost and Found. Any items left behind will be disposed of. *All personal items, i.e. jewelry, wallet, etc. should be left in your vehicle.*
20. Consumption of food is not allowed in the arena.
21. Restrooms may be used with a maximum of 2 skaters per restroom allowed.
22. Gathering/Socializing in the lobby and/or restrooms is not allowed.
23. Skate sharpening is available upon request, but preferably please schedule an appointment. (207) 808-5492
24. Sticks and pucks are not allowed on public skate ice.
25. Headphones are not allowed on public skate ice.
26. Parents/guardians may not carry a child on public skate ice.

Covid-19 Daily Health Check



Before entering the facility, it is mandatory that **ALL** who enter our facility answer all of the questions on the TIA Covid-19 Daily HealthCheck. You may do this from home or upon your arrival at TIA.

Please click on this link and save to your browser for easy access: [TIA Covid-19 Health Check](#) OR Scan the TIA Covid-19 Daily Health Check Q-code above or on the door of the rink.

Violation of these guidelines may result in being asked to leave our facility.

Refunds/credits will NOT be given when asked to leave the building for not following procedures.

If transportation is needed, skater will stay with a staff member in the building until their transportation arrives.

Even with these precautions in place, Trough Ice Arena is not able to eliminate all risks associated with COVID-19.

By choosing to make use of this facility, guests are assuming the risk that they may contract COVID-19 at our facility despite Trough Ice Arena's best efforts to provide a clean and safe environment.