The mission of the Portland Police Department is to maintain a safe city by working in partnership with the community to prevent and reduce crime, protect life and property, help resolve neighborhood problems and protect the rights of all.

Our core values form the foundation of our department culture and professionalism.
To the Members of our Portland Community,

It is an honor to present to you the 2011 Annual Report of the Portland Police Department. We draft this report every year to provide our community and its citizens an overall picture of our fight against crime and disorder while also cataloguing our initiatives and accomplishments.

This year found us in the midst of another leadership change when Chief James Craig left the agency after a very productive two years to become the Chief of the Cincinnati Police Department. James was certainly a breath of fresh air for our agency and the community as a whole, and we will be reaping the benefits of his many departmental enhancements for years to come. His decision to move on gave me the honor and privilege to become the Acting Chief of the department in June pending the outcome of a national search for the full time Chief. My time as a Command Staff member and Acting Chief has truly given me a broader perspective of the incredible work both our sworn and civilian employees do on a daily basis and I’m extremely proud to have lead them during this interim period.

Two projects that celebrated our department’s history were the “Fallen Officers Plaque Dedication” and the “100 Years of Photographs.” The plaque was purchased through charitable donations by current and former department employees, and it will serve as a living memorial of the sixteen officers who lost their lives while serving the City. The photography opening was a project steered by the Station Beautification committee and it allowed us to share an assortment of photographs dating back as far as the early 20th century. While these two events look at different aspects of our history, they both allowed us the opportunity to be proud of who we are as a valuable partner in our community. Both events were well attended by city officials, community members, and department employees.

Several operational enhancements that either continued to mature or were implemented this year included the continuation of our Mental Health and East Bayside Community Services Coordinator positions and the creation of the Crime Reduction Unit. All three of these positions/units serve as incredibly valuable pieces of our comprehensive approach to Community Policing and they allow us to address negative neighborhood patterns and trends before they become an ingrained problem.

I’ve listed just a few of the initiatives that I’m especially proud of from 2011, and I hope you’ll take the time out of your busy schedule to read through the rest of this important document. In closing, I also want to thank the entire community for all your support and once again voice my pride in being a member of the Portland Police Department family.

Michael J. Sauschuck
Interim Chief of Police
CITY OF PORTLAND

Incorporated: 1876
Government: City Council/Mayor/Manager
City Budget: $196,256,415
Population: 64,249
Area: 21.2

PORTLAND POLICE DEPARTMENT
Organized: 1848
Chief: Michael J. Sauschuck
Sworn Officers: 162
Civilian Employees: 56
Headquarters: 109 Middle St
Budget: $13,450,996

2011 STATISTICS
Calls for Service: 84,892
Arrests: 4685
Motor Vehicle Stops: 10,710
Citations: 5999
The Portland Police Department bid farewell to Chief James Craig in July of this year. Chief Craig came to Portland in May 2009 following a 28-year career with the Los Angeles Police Department. His tenure in Portland was highlighted by a reemphasis on community policing through the implementation of such programs as Senior Lead Officers, the Neighborhood Prosecutor, Youth Services, and the Community-Police Advisory Board. Chief Craig also re-organized the Department structure, implemented a new work schedule, and eliminated redundancies. Additionally, he spearheaded the effort to develop and implemented a Department strategic plan, updated the officer uniform, and introduced the CompStat process.

Craig was appointed Chief of the Cincinnati Police Department on August 2, 2011. Although his tenure in Portland was brief, he left a lasting impression upon the Police Department.

Assistant Chief Michael Sauschuck was appointed Interim Chief of Police upon the departure of Chief Craig.

ORGANIZATION AND STRUCTURE

With 162 sworn officers and more than fifty civilian employees, the Portland Police Department is the largest municipal law enforcement agency in the State of Maine. The Department is organized into three main workgroups: Uniformed Operations, Criminal Investigations and Administration.

UNIFORMED OPERATIONS: The Patrol Division is the largest and most visible component of the Police Department. More than 80 uniformed officers patrol the City 24/7 responding to calls for service and proactively preventing problems. Additional officers are assigned to perform traffic enforcement and accident investigations, Jetport Patrol, and Peaks Island Patrol. A Captain and six Lieutenants run the day-to-day operations of patrol. Officers are assigned to one of three teams and work a hybrid schedule of four 10-hour shifts and five 8-hour shifts allowing for a concentration of personnel during the busiest time periods. Each team plays an important role in serving the community. The dedication of these officers to serve their community is not only demonstrated in their daily responsibilities, but in their desire to be involved and active members of the Department.
**Criminal Investigations Division:** After patrol officers respond to a crime scene, they forward their preliminary findings to the members of the Criminal Investigations Division. This division includes 17 detectives, four evidence technicians, administrative personnel, and three sworn officers assigned to the Maine Drug Enforcement Agency. The division is divided into six specialty areas: Crimes Against People, Crimes Against Property, Special Investigations, Forensic Services, Property and Evidence, and Court Services. Detectives interview victims and witnesses while evidence technicians collect and process evidence in an effort to develop information that leads to the identification and, ultimately, the arrest of a suspect. Of note, Portland’s Criminal Investigations Division is one of only three in the state that conducts its own homicide investigations.

**Administration:** The Administration is comprised of the Chief’s Command Staff, the Community Services Division, and the Chief’s civilian management team who ensure that the Department is operating efficiently, meeting goals, and proactively targeting problems. Specific functions include internal affairs, risk management, legal services, planning and research, human resources and finance. The Community Services Division is responsible for a number of important services and tasks within the Department. This division offers direct support to Patrol through its proactive Senior Lead Officer program - an enhancement of the Department’s widely-recognized community policing efforts. Senior Lead Officers are assigned to neighborhood sectors throughout the City and Peaks Island and work closely with residents, businesses, patrol officers, community service coordinators and other City departments to reduce crime and increase the quality of life for citizens and businesses in their assigned areas. This division houses the Youth Services Officer who works solely as outreach and facilitator of the Department’s youth-oriented efforts. It also includes the school resource officers assigned to Portland and Deering High Schools and the newly-created neighborhood prosecutor position which focuses on quality of life and civil issues affecting residents and businesses.
2011 Initiatives and Accomplishments

Crime Reduction Unit: Formed in May 2011, this seven officer unit targets emerging trends such as robberies, residential or motor vehicle burglary sprees, or street-level drug trafficking. The unit was designed to be agile and responsive to patterns established through the department’s CompStat model. CRU members conduct searches of persons subject to conditions of release (bail checks), investigate crime tips, and work closely with detectives and MDEA to identify and arrest suspects.

Anti-Graffiti Efforts: Prompted by citizen complaints, the Portland Police Department spearheaded a multi-faceted anti-graffiti campaign in early 2011. A large community-based committee was formed to work on education, outreach, and advertising strategies, among other initiatives. Simultaneously, a graffiti website was established through which on-line reports can now be made. The City Council passed Portland's first-ever anti-graffiti ordinance, which has been enforced by the neighborhood prosecutor. In the first 5 months of its existence, 85 complaints were logged and investigated, which resulted in voluntary compliance from many property owners. In addition, the PPD worked closely with DPS, which is continually responding to complaints regarding graffiti on public property. Finally, the PPD has established a database of photographs of graffiti for use in future prosecutions of vandals.

Disorderly Houses: In May 2011, the City Council, at the request of the Neighborhood Prosecutor, approved significant changes to the Disorderly House ordinance. By lowering the number of calls required to designate a property a disorderly house, the ordinance gave the City a more effective tool in dealing with chronic problem properties. In 2010, under the old standard of eight calls in 30 days, only 3 properties were designated as disorderly houses. In the second half of 2011, 26 properties were so designated. Every one of these property owners and/or managers responded to the notifications by meeting with members of the PPD to devise an effective plan to address the problems on the property. No civil penalties have been sought against any of these owners; rather, the PPD has established an effective mode of communication and cooperation in order to resolve problems and improve quality of life for all residents.

Cops with Cakes: Proposed and implemented by law student intern Shira Panelli, this simple but impactful program helps bridge the gap between youth and police officers. A uniformed police officer delivers a cake and presents to celebrate the birthday of children staying in the City’s Family Shelter. This program makes the day of the birthday girl or boy while providing another opportunity for officers to connect with the community under positive circumstances.
100 YEARS OF PHOTOGRAPHS: A treasure trove of historic photographs and police memorabilia was stored in the basement of 109 Middle Street for many years. Recognizing the nostalgic value of this material, a group of PPD employees took the initiative to select, frame and display an assortment of photographs dating as far back as the early 20th century. Debuted as part of a First Friday Art Walk, these photos now adorn the walls of Police Headquarters providing a glimpse into the past as well as an artistic touch.

EAST BAYSIDE COMMUNITY SERVICES COORDINATOR: In its first full year of existence, this grant-funded position proved to have a positive impact on the neighborhood. Working closely with community members and other stakeholders, the Coordinator helps to identify neighborhood problems and facilitate the development of long-term solutions. Within one year, the area saw a significant drop in almost every category of violent and property crime with armed robberies decreasing by 40% and assaults decreasing by 48% and burglaries down by 26%. At the same time, calls for service increased in the neighborhood—a trend that suggests neighborhood residents are more engaged in their community and confident in the police. There is no doubt these accomplishments are due at least in part to the efforts of the Community Services Coordinator.

MENTAL HEALTH COORDINATOR: Portland Police Officers routinely respond to calls for service that bring them in contact with people whose mental health needs are not being addressed. This shift toward greater reliance on police to provide mental health services dates back to deinstitutionalization in the 1970’s and has been further exacerbated by budget constraints in recent years. Over the past decade, PPD has provided specialized mental health training to officers and worked cooperatively with Opportunity Alliance to employ a mental health liaison who responds to calls for service alongside officers, but the problem continues to grow. This grant-funded program allowed the Department to expand its mental health response capability exponentially through the creation of an internship program. Master’s level students work under the supervision of a grant-funded, licensed Mental Health Coordinator. The interns respond to mental health calls for service, conduct follow-ups and provide referrals to mental health providers. In cases where the consumer does not have supports in place, the students provide short-term, crisis-oriented case management until the person is engaged with a case manager.

FALLEN OFFICERS PLAQUE DEDICATION: Since its inception in 1848, the Portland Police Department has lost 16 officers while serving the City. On May 30, 2011, members of the Department, community members and City officials gathered to honor those who have passed through the dedication of a memorial plaque. From Charles McIntosh who was killed while pursuing robbers in 1915 to Rick Betters who died of a sudden heart attack in 2009, these officers are remembered for their dedication and service to the City and its residents.
Each year, the Portland Police Department holds a formal awards ceremony to recognize the outstanding efforts of officers and citizens. The 2011 awards ceremony honored the following:

**COMMENDATION FOR MERIT**

**Officer Charles Hodgdon**
For his efforts in discovering a commercial burglary in progress resulting in the arrest of the suspect and recovery of stolen items in April 2011.

**Sergeant Matthew Eide**  **Officer Jonathan Roberts**  **Officer Christopher Kelley**
For the rescue of a citizen who threatened suicide by falling from a 4th floor in October 2011.

**Officer Andjelko Napijalo**  **Officer Timothy Farris**
For their investigation into a possible prostitution house which resulted in the arrest of the tenant for drug trafficking and seizure of 17 ounces of cocaine in June 2011.

**Detective Christopher Giesecke**
For his investigative efforts in the Elena Lozada missing persons case.

**Detective Kelly Gorham**
For the arrest of a suspect and recovery of most of the $150,000 in currency stolen during a burglary.

**Detective Richard Vogel**
For his exemplary investigation into a shooting death at 218 Park Ave. in February 2010 resulting in the conviction of two murder suspects.

**DISTINGUISHED UNIT COMMENDATION**

**Officer Christopher Sibley**  **Officer Roland Lachance**
**Officer Christian Stickney and K9 Taz**
**Officer Andjelko Napijalo**  **Sergeant Robert Doherty**
**Telecommunications Supervisor Timothy Dunton**
Telecommunications Supervisor Debbi Doucette
Telecommunications Supervisor Anthony Favreau
Telecommunicator Cheryl Brewster
Telecommunicator Sanela Napijalo
Telecommunicator Kimberly Drozdik
For their investigation of a report of a gunman in crisis in the wooded area of the Eastern Promenade in July 2011.

**Sergeant Julie Grabofsky**  **Sergeant Matthew Eide**
**Evidence Technician Victor Cote**  **Officer Paul King**
**Sergeant Glen McGary**  **Officer Matthew Dissell**
**Officer Heather Brown**  **Officer Dan Townsend**
**Officer Josh McDonald**  **Officer Chris Kelley**
For the investigation and follow-up efforts regarding a pedestrian versus vehicle personal injury hit and run accident on Munjoy Hill on July 4th 2011.

**Lieutenant Gary Rogers**  **Detective Sergeant Bruce Coffin**
**Detective Maryann Bailey**  **Detective Mark Gibbons**
**Detective Rick Beaumont**  **Detective Karl Rybeck**
**Detective Mary Sauschuck**
**Evidence Technician John Halpin**
**Evidence Technician Christopher Stearns**
**Evidence Technician Victor Cote**
For their investigative efforts in the missing persons case of Elena Lozada.

**Detective Sergeant Gary Thorpe**  **Detective Richard Vogel**
**Detective Maryann Bailey**  **Detective Richard Beaumont**
**Detective Scott Dunham**  **Detective Mark Gibbons**
**Detective Eli Chase**  **Detective Joseph Fagone**
**Evidence Technician John Halpin**
**Evidence Technician Kevin McDonald**
For their investigative efforts into a shooting death at 218 Park Ave. in February 2010 resulting in the conviction of two murder suspects.

**Detective Bryan Letarte**  **Officer Andjelko Napijalo**
**Officer Zack Finley**  **Officer Kevin McCarthy**
**For their investigative efforts involving several residential burglaries and several motor vehicle burglaries in the North Deering area in April 2011.**

**Officer Michelle Cole and K9 Kaine**  **Officer Mark Kezal**
**Officer Chris Sibley**  **Sergeant Robert Doherty**
**Officer Robert Pelletier**  **Officer Timothy Farris**
For the investigation, tracking, and apprehension of a burglary suspect in May 2011.

**Supervisor Special Agent Kevin Cashman**
**Sergeant Robert Doherty**  **Special Agent Jeff Viola**
**Special Agent Andrew Hagerty**  **Special Agent Scott Durst**
**Evidence Technician Kevin McDonald**
For their investigation into a possible prostitution house which resulted in the arrest of the tenant for drug trafficking and the seizure of 17 ounces of cocaine in June 2011.

**Community Services Coordinator Michelle Lauture**
**Officer Timothy Farris**  **Crime Analyst Lisa Konopka**
**Officer Mark Keller**  **Intern Miranda Vaughn**
For their investigative efforts and intelligence gathering of criminals and victims involved in human trafficking.

**Sergeant Mike Rand**
**Officer Zack Finley**  **Officer Thomas Kwok**
**Officer Robert Hawkins**  **Officer Evan Bomba**
**Officer Matthew Pavlis**  **Officer Vincent Rozzi**
For their investigative efforts, and scene management of a homicide at 991 Forest Ave. in November 2011.
Sergeant Ben Noyes
Officer Bethany Murphy  Officer Andjelko Napijalo
Officer Stacey Gagnon  Officer Kevin Haley
Officer Terry Fitzgerald  Officer Frank Pellerin
Officer Alissa Poisson  Officer William Stratis
For their investigation into a fight/stabbing call that resulted in drug arrests and a potential prostitution ring in August 2011.

Lieutenant William Preis  Sergeant Cliff Strout
Detective Scott Dunham  Detective Lisa Sweatt
Detective Kelly Gorham  Evidence Technician John Halpin
Detective Christopher Giesecke  Detective Mary Sauschuck
Telecommunicator Sanela Napijalo  Telecommunicator Anthony Pasquale
Telecommunicator Cheryl Brewster  Telecommunicator Jessica Ramsay
Telecommunicator Dennis Healy  Telecommunicator Kimberly Drosdik
For their investigation into a kidnapping/assault case that led to several barricaded subjects that eventually ended with all the subjects peacefully surrendering in July 2011.

Sergeant Ben Noyes
Officer Bethany Murphy  Officer Andjelko Napijalo
Officer Stacey Gagnon  Officer Kevin Haley
Officer Terry Fitzgerald  Officer Frank Pellerin
Officer Alissa Poisson  Officer William Stratis
For their investigation into a fight/stabbing call that resulted in drug arrests and a potential prostitution ring in August 2011.

Sergeant Charles Libby
Officer Nicholas Goodman  Officer Mark Keller
Officer Jacob Titcomb  Officer Dan Hondo
Officer Jeffrey Calloway  Officer Rick Ray
For their efforts in targeting, investigating, and arresting criminal offenders and wanted subjects.

Lieutenant William Preis  Lieutenant Scott Pelletier
Lieutenant James Sweatt  Lieutenant Janine Roberts
Sergeant Robert Doherty  Sergeant Clifford Strout
Sergeant Charles Libby  Sergeant Aaron Pepin
Sergeant Michael Rand  Sergeant Frank Gorham
Detective Bryan Letarte  Officer Michelle Cole
Officer Christian Stickney and K-9 Taz
Evidence Technician Christopher Stearns
Officer Robert Pelletier  Officer Roland LaChance
Officer Joseph Bliss  Officer Mark Kezal
Officer Marjory Clavet  Officer Kristen Steele
Officer Timothy Farris  Officer Anthony Ampezzan
Officer Jason Leadbetter  Officer Andjelko Napijalo
Officer Eric Nevin  Officer Joseph Ingegneri
Officer Christopher Sibley  Officer Samuel Turner
Officer Chris Coyne  Officer Christopher Shinay
Officer Michael Galietta  Officer Henry Johnson
Officer Matthew Dissell  Officer David Mulry
Officer Rick Ray  Officer Daniel Rose
Officer Jeffrey Tully  Officer Martin Ney
Officer Raymond Ruby  Officer Nicholas Goodman
Officer Christopher Mitchell  Officer Jacob Titcomb
Officer Paul King  Officer Christopher Dyer
Paramedic Bruce Carleton  Paramedic Brendon Joyce
Telecommunications Supervisor Debbi Doucette
Telecommunicator Cheryl Brewster
Telecommunicator Mitchell Lutzke
Telecommunicator Kimberly Drosdik
Telecommunicator Nicole Merriman
Telecommunicator Gennette Cardullo-Branco
For their involvement in a police stand-off with a suicidal/homicidal subject at 169 Washburn Ave. that lasted over thirteen hours.

Sergeant Ben Noyes  Officer Michelle Cole
Officer Frank Pellerin  Officer Robert Pelletier
Officer Kevin Haley  Officer Cong Van Nguyen
Officer John Curran
Telecommunications Supervisor Andrew Dziegielewski
Telecommunications Supervisor Debbi Doucette
Telecommunicator Lance Mazer
For their efforts in the investigation and arrest of a bank robber in January 2011.
COMMENDATORY LETTER

Officer Christian Stickney and K-9 Taz
For the successful track and arrest of an individual in Buxton after assaulting a Buxton Police Officer during a traffic stop.

Officer Frank Pellerin
For his extra efforts in interviewing a shoplifting suspect that uncovered a theft ring and ultimately arrest of an individual and the recovery of over $12,000 in stolen items.

Officer Chris Sibley
Victim/Witness Advocate Janice Hackett
Officer Michelle Cole       Detective Scott Dunham
For their investigative efforts of a gross sexual assault of a minor.

Officer Raymond Ruby
For being a mentor, role model, and community advocate for the development of drug and alcohol free youth in Portland.

Sergeant Robert Doherty
Officer Kevin Haley       Officer Joseph Bliss
For their work, investigation, and subsequent success in finding two runaway minor females from a neighboring community.

Officer Michelle Cole
For her efforts in training the explosive detection K-9 Team.

Telecommunications Supervisor Debbi Doucette
Telecommunications Supervisor Kevin Dickinson
Telecommunicator Sidney Doyle
Telecommunicator Cheryl Brewster
Telecommunicator Robert Selberg
Telecommunicator Kurt Elkanich
Telecommunicator Kimberly Drosdik
Telecommunicator Jessica Ramsay
Telecommunicator Svetlana Miljkovic
For their efforts in handling a suicidal/noncompliant subject call where the subject was threatening to shoot himself.

LAW ENFORCEMENT AWARD

Southern Maine Regional SWAT
For their efforts and assistance in providing mutual aid and equipment to the Portland Police Department's Special Reaction Team during a stand-off that lasted more than thirteen hours.

CITIZEN AWARD

Tammy Sherwood
For her endless assistance and caring for at risk youth, the elderly, and people in need in the Munjoy Hill community.

Patricia Weaver
For her donation of luggage for use in K-9 training.

Intern Shira Panelli
For the creation and implementation of the “Cops with Cakes” program.

Michelle Carter
For identifying a subject resulting in an arrest and the recovery of over $1500 in stolen merchandise.

F.W. Webb of Scarborough Maine
Portland Air Freight
For the unlimited use of their warehouse facility to train the Explosive Detection K-9 Team.

Brian Publicover and Lock Stock and Barrel
For invaluable support in providing full use of their facilities as a Command Post during the Washburn St. stand-off.

Douglas Gimbel       William Umbel       Long Hang
Thomas Martinez       Nathan Davis
For subduing a bank robber until police arrived during a hold up at TD Bank on Congress St.

Dale Rand Printing
For the donation of time and printing costs for various Portland Police programs throughout the year.

Barbara Cole and Mike Marcello from Cumulus Media
Lisa Norton from Portland Radio Group
Randi Strack from Nassau Broadcasting Partners
Morgan Grumbach from Atlantic Coast Radio
In recognition of their efforts in creating and placing of public service announcements on behalf of the PD.

Officer of the Year

Officer Ray Ruby

Civilian Employee of the Year

Jo Freedman

Sergeant Michael J. Wallace Award

Officer Richard Ray
Police departments around the country struggle to fill vacancies with the best candidates. Here at the Portland Police Department, nine or ten officers retire or move on to new careers annually and we seek to fill these vacancies with the best talent we can find. In 2011, we hired four new entry level officers chosen from a pool of almost one hundred candidates. Many people are surprised to hear that we only hire a small percentage from the pool of police test takers and that the process is as in-depth as it is. However, we see each step as an integral part in determining whether a candidate is a good fit for law enforcement and a good fit for the Portland Police Department. We are very pleased with our four recent hires who recently graduated from the police academy, and the three lateral candidates who were hired in 2011. Please take a look at these men and women: they represent the new generation of law enforcement and we are proud they chose the City of Portland as their new workplace.

Officer Thomas Kwok

Officer Edward Ireton

Officer Christopher Kelley

Officer Brent Abbott

Officer Charles Frazier

Officer Kristan Steele

Officer Kali Hagerty
After many years of distinguished service, the following personnel retired from city service in 2011:

- Lt Anthony Ward
  - 26 years of service
- Officer John Curran
  - 36 years of service
- Detective Richard Swift
  - 29 years of service
- Evidence Technician Kevin MacDonald
  - 27 years of service

The majority of our civilian hiring in 2011 was done in the Emergency Communications Center. The department hired eight, highly-vetted, candidates who went through a strenuous process similar to that of a police officer. Once on board, telecommunicators undergo a lengthy training process including emergency medical dispatch training. We are pleased to welcome these talented and dedicated individuals to the Portland Police Department.
The Portland Police Department participates in the federal Uniform Crime Reporting (UCR) program, a system which provides a reliable and uniform method of tracking crime across the nation. The UCR program requires only the most serious offense in a multiple-offense criminal incident to be reported to the U.S. Department of Justice. The FBI collects, publishes, and archives the Portland Police Department’s UCR data, along with participating agencies so that viewers can easily compare Portland’s crime with other cities of similar sizes.

The Portland Police Department also uses these specific crimes (known as Part 1 Crime) to generate a Comparative Statistics Report (COMPSTAT) as part of the effort to effectively measure, predict, and map crime throughout the city of Portland. Part 1 Crimes are defined as either Property Crime or Violent Crime. Violent Crimes consist of Murder, Aggravated Assault (to include Elevated Aggravated and Criminal Threatening With A Dangerous Weapon), Gross Sexual Assault, and Robbery. Property Crimes include Larceny (Theft by Unauthorized Taking, Theft By Deception, Motor Vehicle Burglary, Attempted Burglary), Commercial Burglary, Residential Burglary, Unauthorized Use of Property (Motor Vehicle Theft) and Arson. Measuring the frequency at which these crimes occur within a year paints an accurate picture of crime trends and assists in predicting what the crime trends will look like in the years to come. This data assists with resource allocation and provides the basis for intelligence-led policing efforts.

Each week members of the Department’s Command Staff and representatives from Patrol, the Community Services Division and the Criminal Investigations Division meet to discuss current COMPSTAT numbers and develop strategies for reducing crime. For more information on COMPSTAT, please visit: http://police.portlandmaine.gov/crimestatistics.asp.

Chart 1

Chart 1 compares the Calls for Service (CFS), Arrests, and Criminal Incidents, for the years of 2009 –2011. Since 2010 there has been less than a 1% increase in CFS. However, the Criminal Incident Rate (crime incidents which were generated from a CFS) were down 4% and the arrest rate has increased by 3%. Since 2009, CFS have increased by nearly 2%, the Criminal Incident Rate decreased by 29% and the arrest rate has decreased by 4% (due to fewer criminal incidents generated).
There was a total of 2,622 Property Crimes in 2011 which is a 6% decrease in Property Crimes since 2010 (2,792 Crimes) and an 8% reduction since 2009 (2,846).

Overall, Part 1 Crime was down 7% from 2010 (3047 Crimes) to 2011 (2822 Crimes) and decreased by 9% from 2009 (3103 Crimes) to 2011.

Chart 2 (above) displays the Part 1 Violent Crime statistics for 2011 and compares 2011 data to 2010 and 2009. There was a total of 200 Violent Crimes in 2011, which is a 22% reduction in Violent Crime since 2010 (255 Crimes) and a 22% reduction since 2009 (257 Crimes).

There was a total of 2,622 Property Crimes in 2011 which is a 6% decrease in Property Crimes since 2010 (2,792 Crimes) and an 8% reduction since 2009 (2,846).
Chart 4

Chart 4 compares CFS by day of the week in the years 2009–2011. In 2011 the busiest day of the week was Friday which had a total of 13,133 CFS. This number averages out to be 252 calls every Friday. Friday is followed by Saturday which had a total of 13,127 CFS and also averages out to be 252 CFS. The slowest day is Wednesday which totaled 11,361 CFS and averages to be 218 CFS, which is a new trend. The city of Portland’s slowest CFS day is historically Sunday. However, in 2011 there was a slight up tick in CFS between midnight and 0300 on Sunday mornings, which accounts for this new trend. The city averaged 233 CFS per day in 2011.

Chart 5

Chart 5 displays the average CFS per half hour in a 24 hour time span from 2009-2011. In 2011 CFS increased between the hours of 2100—2300.
CALLS FOR SERVICE DATA

Historically, July is the busiest month for the Portland Police Department. In 2011 July averaged 255 CFS per day. Historically, July averages 258 CFS per day and 8,021 per month.

Chart 6

![Total CFS By Month In Year 2009-2011](chart)

Domestic Disputes (CFS officers were dispatched to and no assaults occurred) decreased by 4% from 2010-2011. Since 2009 Domestic Disputes have increased by 8%. Domestic Assaults have decreased since 2010 by 12% and by 18% since 2009.

Chart 7

![Yearly Domestic Comparison 2009-2011](chart)
Drinking in Public incidents increased by 3%, Drug Overdose increased by 9%, Incapacitated Persons decreased by 96%*, and Incapacitated / Layouts resulting in the dispatch of an ambulance decreased by 87%* since 2010. Since 2009 Drinking in Public increased by 6%, Drug Overdose increased by 20%, Drug Possession increased by 24%, Layouts / Incapacitated Person decreased by 69%, and Layouts/ MedCu decreased by 92%.

*In 2010, a coalition of social service agencies and city departments launched the Homeless Outreach and Mobile Engagement Team (HOME TEAM) in an effort to reduce public drunkenness and inappropriate behavior by homeless individuals in the downtown business district and Bayside neighborhood. Street outreach workers provide direct intervention with individuals who are engaging in disruptive behavior and provide ongoing support, education, and information to individuals living on the streets in hope of attracting these individuals to engage in needed services and meaningful behavior change. The success of the HOME team has already manifested in the decrease in CFS involving layouts/ incapacitated persons. A procedural change in which MEDCU is dispatched in place of a police officer also contributed to the significant decrease in Layout/MedCu CFS.

* See following page for detailed explanation.
As detailed on page 8, the Portland Police Department received a $184,000 federal grant in 2010 to expand its specialized behavioral health response capability. Recognizing that there are gaps in the information needed to guide and assess law enforcement response to people with behavioral health problems, the funding agency required that each grantee implement a data collection plan as part of their grant project.

Our data collection plan is based upon the premise that we need to gain a better understanding of the volume and scope of the problem so that we may better focus our resources. While some calls can easily be classified as behavioral health related at the time of the complaint, in other cases, the impact of behavioral health on the call may not be as obvious. Short of reading every call narrative, there is no way to easily cull behavioral health related calls.

To establish a baseline set of data, we assigned a trained behavioral health professional to read and analyze the narrative surrounding each call for service received in 2011 in order to determine if the call was behavioral health related. We also created a mechanism whereby an officer can notify Dispatch to add an annotation to the call disposition any time a call is behavioral health related. This mechanism will allow us to easily query calls in the future.

As seen in Chart 9, implementation of the manual analysis of calls as well as the disposition annotation process described above resulted in a 386% increase in behavioral health related calls last year. As displayed in Chart 10, a total of 1653 calls were originally classified as mental health related, another 201 calls were annotated by officers in the call disposition, and 1457 calls were manually identified as mental health related. This represents nearly 4% of all calls received by the Department in 2011 and confirms the anecdotal belief that the volume of mental health related calls is much greater than evidenced by earlier data queries. According to the Department of Justice, this is a common occurrence and they are currently focusing efforts on improving data collection.

Chart 10

**BREAK DOWN OF 2011 BEHAVIORAL HEALTH CFS**

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<th>Type</th>
<th>Count</th>
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</thead>
<tbody>
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<tr>
<td>INITIAL CALL TYPE</td>
<td>1653</td>
</tr>
<tr>
<td>MANUAL CHANGE</td>
<td>1457</td>
</tr>
</tbody>
</table>

**2011 PERCENTAGE OF CFS: BEHAVIORAL HEALTH RELATED**

- **Total CFS for 2011**: 84892
- **Total Behavioral Health CFS**: 3311
- **Percentage of CFS**: 4%