Portland Police Department
2010 Annual Report

Portland, Maine
Portland at a Glance

CITY OF PORTLAND

Incorporated: 1876
Government: City Council/Manager
City Budget: $196,256,415
Population: 64,249
Area: 21.2

PORTLAND

POLICE DEPARTMENT

Organized: 1848
Chief: James E. Craig
Sworn Officers: 162
Civilian Employees: 56
Headquarters: 109 Middle St

2010 STATISTICS

Calls for Service: 84,738
Arrests: 4,534
Motor Vehicle Stops: 17,204
Citations: 5,524
Members of the Portland Community, the Portland Police Department, the Portland City Council, and Portland City Management:

I am pleased to present to you the Portland Police Department’s 2010 Annual Report, which reflects our continued commitment and service to this great city. As we move into the second year of my administration, building on the changes that started last year, we have realized successes in many areas of our operations. Our community policing efforts, lead by our Senior Lead Officers, Community Policing Coordinators, Youth Service and School Resource Officers, have been a testament to our success. As part of this evolution, we added a Neighborhood Prosecutor who, in working closely with the Community Services Division, has placed a keen focus on abating quality-of-life related crimes and violations. In keeping with the philosophy of working partnerships and the timely response to addressing community complaints, we have transformed some of our neighborhoods. These partnerships have been realized not only through our work with the Chief’s Community Police Advisory Board, but also in the forums we held over the year with the Gay/Lesbian and Transgender community, Immigrant community, Business community, Deaf community and Youth community. Our willingness to listen and collaborate has created an environment of trust and transparency.

Crime reduction and abatement has been a focus in ensuring Portland is a safe city for residents, visitors, and people who work in Portland travelling from neighboring communities. The introduction of LD 44, “An Act to Increase Potential Criminal Penalties for the Possession of Cocaine and Cocaine Base,” was one strategy we initiated last year to address the increasing number of cocaine addicts responsible for a substantial number of our property and violent crimes. The success of our CompStat process cannot be overstated, and we look forward to yet another year where our overall crime has been reduced. In order to maintain this reduced level of crime and continued sense of safety in the community, we are moving to the next evolution of CompStat. In approaching how we analyze and respond to crime, this year we will launch a Crime Suppression Intelligence Unit. This unit will respond to a real-time crime analysis that will proactively predict where crimes could occur.

During 2010, we embarked on a strategic planning process that will serve as a blueprint in guiding the Department over the next five years. Through that process, we renewed our mission and established a vision that focuses on three distinct areas: Service Excellence, Community Engagement, and Resource Maximization. Every decision, plan and contact we make will place emphasis on these three areas. Our people, who are dedicated to providing quality public service, have come to expect and will continue to receive quality leadership.

Our journey together has been exciting, and we look forward to another year of success. I appreciate your support and commitment in making the Portland Police Department into a world-class organization.

James Craig
Chief, Portland Police Department
The Portland Police Department is comprised of three main workgroups: the Uniformed Operations Group, Criminal Investigations Division, and Administration.

**Uniformed Operations Group:** The Patrol Division is the largest and most visible component of the Police Department. More than 80 uniformed officers patrol the City 24/7 responding to calls for service and proactively preventing problems. Additional officers are assigned to perform traffic enforcement and accident investigations, Jetport Patrol, and Peaks Island Patrol. A Captain and six Lieutenants run the day to day operations of patrol. Officers are assigned to one of three teams and work a hybrid schedule of four 10-hour shifts and five 8-hour shifts allowing for a concentration of manpower during the busiest time periods. Each team plays an important role in serving the community. The dedication of these officers to serve their community is not only demonstrated in their daily responsibilities, but in their desire to be involved and active members of the Department.

**Criminal Investigations Division:** After patrol officers respond to a crime scene, they forward their preliminary findings to the members of the Criminal Investigations Division. This division includes 17 detectives, four evidence technicians, administrative personnel, and four sworn officers assigned to the Maine Drug Enforcement Agency. The division is divided into six specialty areas: Crimes Against People, Crimes Against Property, Special Investigations, Forensic Services, Property and Evidence, and Court Services. Detectives interview victims and witnesses while evidence technicians collect and process evidence in an effort to develop information that leads to the identification and, ultimately, the arrest of a suspect. Of note, Portland’s Criminal Investigations Division is one of only three in the state that conducts its own homicide investigations.

**Administration:** The Administration is comprised of the Chief’s Command Staff, the Community Services Division, and the Chief’s civilian management team who ensure that the Department is operating efficiently, meeting goals, and proactively targeting problems. Specific functions include internal affairs, risk management, legal services, planning and research, human resources and finance. The Community Services Division is responsible for a number of important services and tasks within the Department. This division offers direct support to Patrol through its proactive Senior Lead Officer program - an enhancement of the Department’s widely recognized community policing efforts. Senior Lead Officers are assigned to neighborhood sectors throughout the City and Peaks Island and work closely with residents, businesses, patrol officers, community service coordinators and other City departments to reduce crime and increase the quality of life for citizens and businesses in their assigned areas. This division houses the Youth Services Officer who works solely as outreach and facilitator of the Department’s youth-oriented efforts. It also includes the school resource officers assigned to Portland and Deering High Schools and the newly created neighborhood prosecutor position which focuses on quality of life and civil issues affecting residents and businesses.
Commitment to Community

In his first full year as Chief of Police, Chief Craig continued to emphasize his commitment to working in cooperation with community members in order to best serve the entire community. Among the department’s initiatives and accomplishments in 2010:

Mental Health Learning Site: In 2010, the Council of State Governments Justice Center and the Bureau of Justice Assistance selected Portland as a learning site for the Specialized Policing Responses: Law Enforcement/Mental Health Learning Sites project. This project identifies and highlights agencies from across the country with comprehensive and successful criminal justice/mental health programs. The learning sites, which are chosen based upon their successful use of a range of responses to people with mental illness involved with the criminal justice system, serve as centers for peer-to-peer learning for other criminal justice and mental health agencies and organizations. As just one of six sites selected nationwide, the Portland Police Department will be called upon to provide insight and guidance to other jurisdictions interested in starting or expanding a criminal justice/mental health collaboration.

Justice and Mental Health Collaboration Grant: Portland Police Officers routinely respond to calls for service that bring them in contact with people whose mental illness needs are not being addressed. This shift toward greater reliance on police to provide mental health services dates back to deinstitutionalization in the 1970’s and has been further exacerbated by budget constraints in recent years. To help relieve the burden upon officers, the Department was awarded a $184,940 Justice and Mental Health Collaboration grant from the Department of Justice in September 2010. This grant will allow the Department to expand its existing specialized mental health response through the creation of an internship program. Four master’s level students will work under the supervision of a grant-funded, licensed Mental Health Coordinator. The interns will respond to mental health calls for service, conduct follow-up and provide referrals to mental health providers. In cases where the consumer does not have supports in place, the students will provide short-term crisis oriented case management until the person is engaged with a case manager.

Neighborhood Prosecutor: As part of Chief Craig’s continued emphasis on community policing, the Department utilized Justice Assistance Grant funds to create a Neighborhood Prosecutor position in April 2010. This position is responsible for prosecuting Portland City Code “nuisance” violations as well as the City’s Disorderly House ordinance; spearheading necessary changes and amendments to Portland City Code; and working with various City departments to come up with more effective solutions to the quality of life issues faced by Portland’s residents and business community. The Neighborhood Prosecutor has already made great strides including obtaining a consent judgment against the owner of one of the most troublesome properties in Portland, drafting an anti-graffiti ordinance, collaborating with Public Services to institute a streamlined, aggressive process for addressing illegal dumping, and actively prosecuting civil summonses issued by police for nuisance infractions such as public urination, littering, and panhandling.

East Bayside Community Policing: Noting an increase in crime and disorder, especially involving neighborhood youth, as well as a grass-roots effort to revitalize the area, the Department applied for and received grant funds to create a Community Policing Center in East Bayside. A grant-funded coordinator works with community members, social service providers, other city departments, and local businesses to identify neighborhood problems and implement long-term problem-solving strategies. This position already appears to be having a positive impact as calls for service in the neighborhood declined almost 6% from 2009 to 2010.
SUMMER INTERNSHIP PROGRAM: Thanks to an award from the Maine Community Foundation, the Portland Police Department was able to give two college students the opportunity to serve as paid summer interns in 2010. The interns, immigrants from Somalia and the Sudan, experienced the rewards and challenges of police work first hand while benefitting from the existing network of mentors and leaders within the Department. The program is designed to increase interest in law enforcement as a viable and rewarding career choice for youth who might not otherwise pursue such a career. In addition to job skills and professional development, the interns developed personal relationships with police officers - an important aspect of opening the lines of communication between immigrant youth and the police department. Ultimately, the Department hopes to further diversify its workforce so that it adequately represents the entire community.

TEXT-A-TIP: Oftentimes, community members have information about criminal activity, but for various reasons, do not want to speak directly to police. In 2010, the Department introduced three new ways for citizens to provide information to police anonymously. Community members may send text messages to the Department, submit tips via the internet, or via phone. The Department received more than 100 tips in 2010, the vast majority of which involved reports of drug use or drug dealing. For more information the Department’s anonymous crime tip program, please go to http://police.portlandmaine.gov/

LAW ENFORCEMENT MENTORING/LIAISON: As the largest municipal law enforcement agency in Maine, the Portland Police Department is usually at the forefront of innovation and problem solving in the State. At the same time, the Department has few peer agencies to turn to locally and limited funds to train personnel and stay at the forefront of policing. During a site visit several years ago, the Department of Justice recommended that the Portland Police Department reach out to law enforcement agencies across the country in order to benefit from their experiences and proven best practices. In 2010, the Department sent personnel to Los Angeles, Boston, the FBI Academy, and national law enforcement training and conferences. Almost exclusively funded by grants, these trips provided Department personnel an unprecedented opportunity to benefit from the expertise and experiences of other law enforcement professionals.
Now in its second year, the Senior Lead Officer (SLO) program is an important aspect of Chief Craig’s community policing strategy. Officers are assigned to neighborhood sectors where they work closely with community members, local businesses and their fellow officers to enhance problem solving. In addition to answering calls for police service, these officers attend community meetings, collaborate with fellow officers and work with community coordinators and the neighborhood prosecutor to develop and implement long-term solutions to neighborhood problems.
Youth Programs

Since his arrival in Portland, Chief Craig has repeatedly emphasized the importance of engaging youth in healthy, positive activities and improving the lines of communications between youth and police. To demonstrate his commitment to youth, Chief Craig assigned a youth services officer to focus solely on this mission. Youth program highlights include:

Police Athletic/Activities League (PAL): The Department continued and expanded the Police Athletic/Activities League (PAL) in 2010. PAL is a youth crime prevention program that utilizes educational, athletic and recreational activities to create trust and understanding between police officers and youth. In many cases, the youths participating in PAL programs would not otherwise have the opportunity to play sports or do other activities because of financial constraints or lack of exposure.

In 2010, PAL sponsored basketball, baseball, softball, and soccer teams. Police officers volunteered their time to coach, transport players to and from games, and purchased essential equipment for participants. Despite the fact that many of the participants had never played organized sports before, the teams fared quite well. For instance, the PAL baseball team made it to the championship game which they lost by just one run and the PAL soccer team was undefeated.

Additionally, officers assigned to Peaks Island ran a PAL wrestling program sending participants to several local competitions from which they took home medals.

In 2010, PAL was also expanded to include programming beyond athletics. Specifically PAL partnered with the Maine Academy of Modern Music to provide low income youth with an opportunity to attend music camps and receive free music lessons.

PAL also teamed up with Mercy Hospital to take approximately 20 Portland youth to a Maine Red Claws game. Portland Police officers and 20 family members of all the youth also attended the game. The tickets were donated by Mercy Hospital.

Police Explorers: The Explorer program is a career development program that emphasizes education, character development and self-discipline. The Portland Explorer post continued to grow and flourish with special emphasis on volunteer work in 2010. For instance, Explorers participated in fundraising for the Maine Special Olympics and volunteered at the George Bush Charity Golf Tournament in Kennebunkport.
SHOP WITH A COP: Portland youngsters are invited to write essays explaining why they want to shop for their families during the holiday season. The winning authors join police officers for a shopping excursion to Target followed by a pizza dinner and gift-wrapping party at police headquarters. The event is sponsored by the Portland Police Benevolent Association, Youth Services, Target, and Portland Pie Company.

LIFE AS AN ATHLETE: Youth Services held an underage drinking conference at Deering High School in November for the winter sports season. The “Life as an Athlete” program was presented to school administrators and staff from all over southern Maine. Widely popular all over the US, this underage drinking program is mandatory in some states. This event was the first of its kind in the state of Maine at the high school level.

AFTER HOURS: A partnership between the Police Department and the Portland Public Library, “After Hours” invites Portland teens to hang out in the library after closing one night each month. Supervised by library staff and police officers, the teens can play video games, surf the internet, read or play board games.

POSITIVE TICKETS: Senior Lead Officers and School Resource Officers present gift certificates to youth caught doing positive acts in the community. This program helps to improve communication between youths and officers and makes officers more approachable.
Youth Programs

YOUTH CENTER LIASON: In 2010, the Department initiated an ongoing relationship with youths incarcerated at the Long Creek Youth Development Center. Officers visit the center on a monthly basis to interact with the residents and have incorporated several ongoing youth initiatives into the visits.

STUDENTS IN ACTION: Forums held at schools throughout the City give youths an opportunity to discuss a wide-range of topics with police officers. The Department has received a great deal of positive feedback on this program and the CW filmed several discussions for a summer series.

RADIO CALLS: The Portland Police Department partnered with Art at Work and Portland High School to present two original performances: The Weeping City and Radio Calls. Portland High students depicted their perspective of relations between minority youth and police while Radio Calls gave police officers an opportunity to express the realities of their jobs. Officers also gave a glimpse into their personal lives and talked about the impact of the tragedy and dangers they routinely experience on the job. The productions shed light on how the two groups often talk past each other without making an effort to understand each other and were part of the Department's ongoing effort to improve communications with Portland youth. More than 1200 people attended the Weeping City/Radio Calls presentations.

STICKER SHOCK: Officers and youths placed stickers on alcohol bottles in local grocery stores warning individuals of the penalties for buying alcohol for minors.

POLICE/YOUTH BASKETBALL: Portland Housing Authority and Yes to Youth combined with the Department to sponsor a youth/officer basketball game at Riverton School in July. A free basketball clinic for Portland Housing kids preceded the game which gave officers an opportunity to interact with youth in a positive atmosphere.

Forest City Times
December 9th Portland Public Library
6:30 to 9PM
Reservations: 874-8681
Art At Work Initiative
COMMENDATIONS AND AWARDS

COMMENDATION FOR BRAVERY
Officer Nicholas Goodman    Officer Benjamin Roper    Officer Joshua Wiseman
For outstanding performance while engaged with an armed adversary on Weymouth Street in April, 2009

COMMENDATION FOR MERIT
Officer Kevin Haley
For efforts in the follow-up investigation and arrest of a residential burglary suspect in April 2010

Evidence Technician Victor Cote
For the follow-up investigation leading to the discovery of a residential burglary in progress resulting in the arrest of the suspect in June, 2010

Officer John Curran    Officer Frank Pellerin
For saving the life of a citizen who had hung himself in April 2010

Sergeant Matt Eide    Officer Dan Aguilera
For actions as a result of a traffic stop resulting in the confiscation of a handgun and identification of possible suspects from two robberies in June 2010

Officer Kevin Haley
For the rescue of a citizen who had jumped from the Casco Bay Bridge in October 2010

DISTINGUISHED UNIT COMMENDATION
Sergeant Aaron Pepin    Officer Jessica Googins    Officer Frank Pellerin    Officer Amie Rapa    Officer Kevin Haley
For the efforts in the investigation and successful prosecution of an out of control driver in August 2010

Sergeant Aaron Pepin    Officer Coreena Behnke    Officer Thomas Reagan    Officer Zachary Finley    Detective Lisa Sweatt    Detective Chris Giesecke
Detective Maryann Bailey    Officer Christian Stickney    Officer Christopher Coyne
Evidence Technician Kevin MacDonald
For the investigation, subsequent arrests, and recovery of a firearm used to threaten two Portland High School girls in September, 2010.

Detective Bryan Letarte    Detective Mary Sauschuck    Detective Paul Nichols    Detective Mark Gibbons
Detective Richard Beaumont    Officer Amie Rapa    Officer Kevin Haley    Officer Cong Van Nguyen    Officer Alissa Poisson    Officer Daniel Knight
Detective Joseph Fagone    Officer Tim Farris
Evidence Technician Kevin MacDonald
Evidence Technician Christopher Stearns
For the investigation and arrest of an armed bank robber in February 2010

Detective Andrew Hagerty    Detective Mark Gibbons
Detective Joseph Fagone    Officer Eric McCusker
Officer Christian Stickney
Evidence Technician John Halpin
For the investigation leading to an arrest and recovery of sixty-one stolen computers from the City of Portland in November 2010

Lieutenant Gary Hutcheson    Officer Ryan Gagnon    Sergeant Julie Grabofsky    Officer Chris Coyne
Officer Jason King    Officer Jacob Titcomb
Officer Matt Dissell    Officer David Shertz
Officer Robert Cunningham
For the tactical response to a shooting resulting in a homicide scene and the subsequent on-scene investigation in July 2010

Sergeant Ben Noyes    Officer Kevin Haley
Officer Jessica Googins    Officer Christian Stickney
Officer David Mulry    Officer Zachary Finley
For the response to a burglary in progress and subsequent arrest of the suspect in September, 2010

Telecommunications Supervisor Brad Williams
Telecommunications Supervisor Andy Dziegielewski
Telecommunicator Jim Richards
Telecommunicator Herb Dennison
Telecommunicator Bonnie Ray
Officer Kevin Haley    Officer Tom Reagan
Officer Dave Mulry    Sergeant Ben Noyes
Officer Steve Crocker/K9 Dragon, Westbrook PD
For locating and saving the life of a citizen who had hung herself in June, 2010

Evidence Technician Victor Cote
Evidence Technician John Halpin
Evidence Technician Kevin MacDonald
Evidence Technician Chris Stearns
For efforts in enhancing the METRO Crime Lab.
<table>
<thead>
<tr>
<th>Officer Kevin Haley</th>
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<td>Officer of the Year</td>
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For organizing the “Wreaths Across America Celebration” in December 2010.

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<tr>
<th>Sergeant Frank Gorham</th>
<th>Sergeant Matthew Eide</th>
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<td>Civilian Employee</td>
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For the exploitation of a traffic stop with a fleeing suspect resulting in an arrest and the confiscation of over $3,500 in cocaine in February 2010.

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<tr>
<th>Officer Andjelko Napijalo</th>
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<td>Lieutenant of the Year</td>
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For efforts in establishing neighborhood watch groups as a Senior Lead Officer while routinely covering a patrol beat assignment.

<table>
<thead>
<tr>
<th>Sergeant Kevin Cashman</th>
<th>Sergeant Charles Libby</th>
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<td>Sergeant of the Year</td>
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For the tactical response and scene management to a report of an armed suspect threatening citizens with a firearm resulting in a police involved shooting in April, 2009.

<table>
<thead>
<tr>
<th>Sergeant Kevin Cashman</th>
<th>Sergeant Charles Libby</th>
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<td>Detective Jeffrey Calloway</td>
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<tr>
<td>Sergeant of the Year</td>
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For the focused investigative efforts in response to citizen complaints of drug and related criminal activity on Grant Street resulting in eighteen arrests, two confiscated firearms, and $6,000 worth of cocaine.

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<thead>
<tr>
<th>MDEA Special Agents Regan Goan, Jason Pitcher, Cheryl Holmes, Scott Durst, Seth Page, Phil Robinson</th>
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<td>Sergeant of the Year</td>
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For a multi-agency coordinated effort in a Priority Target/Organized Crime Drug Enforcement Task Force investigation focusing on members of a violent crack cocaine trafficking organization based in Portland.

<table>
<thead>
<tr>
<th>Officer Stacey Gagnon</th>
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<td>Officer of the Year</td>
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For dedicated service to the Portland Police Honor Guard.

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<tr>
<th>Sergeant Charles Libby</th>
<th>Officer Coreena Behnke</th>
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For efforts in developing and presenting the play, “Radio Calls” in November 2010.

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<thead>
<tr>
<th>Officer Joseph Ingegneri</th>
<th>Officer Daniel Townsend</th>
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<tr>
<td>Civilian Employee of the Year</td>
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For volunteering as basketball coaches in support of the East End Elementary School.

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<th>Sergeant Robert Doherty</th>
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<td>Regimental Award</td>
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For continued service to the Portland Police Canine Unit.

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<tr>
<th>Sergeant Joseph Poirier</th>
<th>Maine State Police</th>
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<td>Sergeant of the Year</td>
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For continued service in support of the Portland Police Department at the Maine Criminal Justice Academy.
Like so many organizations, we are constantly adjusting to the ebb and flow of staffing changes. Each year we see nine or ten officers retire or move on to new careers, and the department seeks to fill these vacancies with the best talent we can find. We ask applicants to go through an arduous process before the Chief of Police makes the decision to offer them a position. While the majority of our organization is sworn personnel, we hire our civilian staff through a similar rigorous process. In 2010 we hired eight new officers - that is between 6 and 7% of our applicant pool. Please take a look at these men and women; they represent the new generation of law enforcement and we are proud they chose the City of Portland as their new workplace.

Officer Samuel Turner
Officer Jason Leadbetter
Officer Jonathan Reeder

Officer Kevin McCarthy
Officer Deanna Fernandez
Officer Paul Bertozzi

Officer Heather Brown
Officer Jamie Beals
Officer Derek Abbott
We also bid farewell to several veteran officers in 2010. The Department is grateful for the many years of distinguished service performed by each of these officers and wishes them well in the future.

Officer Anthony Balzano
25 years of service

Detective Cheryl Holmes
26 years of service

Officer Karl Geib
27 years of service

Detective Sergeant Gary Thorpe
25 years of service

Detective Joseph Fagone
26 years of service

Detective Cheryl Holmes
26 years of service

Officer Karl Geib
27 years of service
Mission

The mission of the Portland Police Department is to maintain a safe city by working in partnership with the community to prevent and reduce crime, protect life and property, help resolve neighborhood problems and protect the rights of all.

Vision

As a world class police department working in partnership with all of our community, businesses, and stakeholders, the Portland Police Department is committed to service excellence and enhancing public safety and quality of life throughout the city of Portland. As a leader in the use of technology, community engagement, and incorporation of police best practices, our promise is to maintain exemplary professional standards in both conduct and performance. Recognizing that our frontline employees are charged with keeping this promise, we are equally committed to fostering a work environment in which diversity is valued, individual employee aspirations are fulfilled, participation is welcome and teamwork is realized throughout the sworn and civilian positions of the Department.
We welcomed home Officer Charles Ames this year. After graduating from the Maine Criminal Justice Academy in December 2009, Charles deployed to Afghanistan with his Vermont National Guard unit. Chief Craig, Assistant Chief Sauschuck and a number of Charles’ Portland Police colleagues met Charles at the Jetport upon his return to Maine in December.

In honor of the many Department members who have served our country in war as well as peacetime, in 2010, Chief Craig authorized military veterans to wear service pins on their police uniforms.
The Portland Police Department participates in the federal Uniform Crime Reporting (UCR) Program, a system which provides a reliable, uniform method of tracking crime across the nation. The UCR Program requires only the most serious offense in a multiple-offense criminal incident be reported to the U.S. Department of Justice. The FBI collects, publishes, and archives the Portland Police Department's UCR data, along with participating agencies across the nation.

The Portland Police Department also uses these specific crimes (known as Part 1 Crimes) to generate Comparative Statistics (COMPSTAT) reports as part of the effort to effectively measure, predict, and map crime throughout the city of Portland. Part 1 Crimes are defined either as Property Crime or Violent Crime categories. Violent Part 1 Crimes consist of Murder, Aggravated Assault (to include Elevated Aggravated and Criminal Threatening With A Dangerous Weapon), Gross Sexual Assault, and Robbery. Property Crimes include Larceny (Theft by Unauthorized Taking, Theft By Deception, Motor Vehicle Burglary, Attempted Burglary), Commercial Burglary, Residential Burglary, Unauthorized Use of Property (Motor Vehicle Theft) and Arson. Measuring the frequency at which these crimes occur within a year paints an accurate picture of crime trends and assists in predicting what the crime trends will look like in the years to come. This data assists with resource allocation and provides the basis for intelligence led policing efforts.

Each week members of the Department’s Command Staff and representatives from Patrol and the Criminal Investigations Division meet to discuss current COMPSTAT numbers and develop strategies for reducing crime. For more information on COMPSTAT, please visit: http://police.portlandmaine.gov/crimestatistics.asp.

In chart 1 (above), there were a total of 2,772 property crimes which is a 3% reduction in property crime since 2009 and a 2% reduction since 2008. Violent crime was down 2% falling from 257 in 2009 to 253 in 2010 and 12% reduction since 2008 (285 to 252). Over all, Part 1 Crime was down 3% falling from 3,103 to 3,025 from 2009 to 2010. Part 1 Crime was also down 3% from 2008 to 2010 (3,124 to 3,025).
The busiest day of the week for CFS is on Fridays with a total of 13,528 CFS. That averages out to 260 calls per day. Fridays are followed by Saturdays which total 13,045 CFS and average out to 251 calls per day. Sunday is the slowest day of the week with a total of 11,317 CFS or an average of 218 calls per day.

Annually, CFS are higher between 1900 and 2100.
July is the city's busiest month for CFS. July's annual average is 8,824 CFS. July is followed by August which averages 8,133 CFS, June which averages 7,629 CFS per year, September which averages 7,469 CFS per year, October which averages 7,469 CFS per year, May which averages 7,343 CFS per year, April which averages 7,018 CFS per year, March which averages 6,825 CFS per year, November which averages 6,521 CFS per year, January which averages 6,483 CFS per year, February which averages 6,129 CFS per year and finally December which averages 6,065 CFS per year.
Domestic Disputes (CFS officers were dispatched to and no assault occurred) declined less than 1% from 2008 to 2009. However, Domestic Disputes increased by 12% between 2009 and 2010. Domestic Assaults increased by 21% from 2008 to 2009, but there was a 6% reduction from 2009 to 2010. Domestic Assaults which required an ambulance were down 18% from 2008 to 2009 and again decreased from 2009 to 2010 by 27%.

CFS involving a Mental Health issue were down 1% from 2008 to 2009. However, there was a 4% increase from 2009 to 2010. Mental Health CFS which required an ambulance were up 47% from 2008 to 2009, but was down 20% from 2009 to 2010. Suicide Attempts were up by 1 incident from 2008 to 2009, however, there was a 20% increase from 2009 to 2010. Suicide Threats remained at 579 from 2008 to 2009, but there was a 4% increase from 2009 to 2010. Completed Suicides were up 57% (from 7 to 11) in 2008 to 2009, but fell 18% from 2009 to 2010 (11 to 9).
Calls for Service Data

Drinking in Public incidents increased from 2008 to 2009 by 18% and increased again from 2009 to 2010 by 3%. Drug Overdoses decreased in 2009 by 17% but increased in 2010 by 10%. Drug Possessions decreased from 2008 to 2009 by 25% but increased in 2010 by 24%. Incidents involving Layouts/Incapacitated Persons decreased by 10% in 2009 and decreased by 18% in 2010. Layouts involving an ambulance increased by 28% in 2009, but decreased in 2010 by 37%.

In the summer of 2010, a coalition of social service agencies and city departments, including the Police, launched the Homeless Outreach and Mobile Engagement (HOME) Team in an effort to reduce public drunkenness and inappropriate behavior by homeless individuals in the downtown business district and Bayside neighborhood. Street outreach workers provide direct intervention with individuals who are engaging in disruptive behavior and provide ongoing support, education, and information to individuals living on the streets in hope of attracting these individuals to engage in needed services and meaningful behavior change. The success of the HOME team has already manifested in a substantial decrease in calls involving layouts/incapacitated persons.

Calls for Service and Arrests 2008 - 2010

From 2008 to 2009 there was a 4% reduction in CFS and a 1% increase in CFS from 2009 to 2010. Total arrests decreased by 20% from 2008 to 2009 and decreased again by 7% from 2009 to 2010.