MISSION STATEMENT

The mission of the Portland Police Department is to enhance the quality of life throughout the City of Portland by working cooperatively with all of our community members to preserve the peace, enforce the law, reduce fear, and promote a safe and caring environment.

CORE VALUES

INTEGRITY. We, the men and women of the Portland Police Department, adhere to the highest ethical and professional standards in our work and community relationships. We are honest, fair and respectful in our interactions with the public and conscientiously utilize the resources the people of Portland have entrusted to us. We honor our commitments to the community and each other.

LEADERSHIP. We recognize our responsibility to be active participants in the Greater Portland community and Maine’s law enforcement community. We seek to encourage neighborhood partnerships and to inspire positive programs to implement community change. We freely share our knowledge, experience and skills with other law enforcement agencies and strive to be a model for effective and innovative policing. We commit to empowering all employees to be creative and innovative and take an active leadership role in our organization.

SERVICE. The Portland Police Department exists to serve our city. We are professionals who gratefully accept the responsibility of policing our neighborhoods. We are committed to the successful achievement of our collective goals. We serve with pride and compassion.

RESPECT. We create a climate in which all employees work together and support individual talents and contributions. We appreciate successes and see mistakes as opportunities for growth. We maintain an environment in which community members and our employees are all respected and that our differences are celebrated. We treat one another with fairness, dignity and consideration.

ACCOUNTABILITY. We are responsible to our community, its members and one another for our personal and organizational decisions, actions and job performance. We are committed to the effective and efficient use of the department’s assets and resources. We serve with the community’s best interests in mind and take pride in fulfilling our mission.

DIVERSITY. The Portland Police Department strives to create a diverse work force that represents different ethnicities, socioeconomic circumstances, personal characteristics, philosophical outlooks, life experiences, perspectives and beliefs. We are committed to serving the community by maintaining a department in which officers, supervisors and staff all celebrate the diversity of City of Portland.
Message from the Chief

To the Members of the Community:

It is an honor to present to you the 2009 Annual Report of the Portland Police Department (PPD). In it we have endeavored to give you a sense of who we are and what we have been doing during this exciting year, a year of transition, of gain and of loss. The men and women of PPD this year mourned the difficult loss of two of its own, Sergeant Richard “Rick” Betters and Finance Director Mary McClaren, special family members who played an integral role in the success of this great organization. Last year also marked the end of the distinguished career of retired Assistant Chief Joe Loughlin and the promotion of Commander Michael Sauschuck as part of my new executive leadership team. A significant evolution of the Department started in May 2009, when I was sworn in as your 18th Chief. Many times change is difficult, but through the leadership, commitment, and perseverance of all members, both sworn and civilian, meaningful changes were successfully introduced to the Department.

As you will read in this report, we made internal changes in the department and recommitted ourselves to our community in many innovative ways. Some of the highlights were a long-awaited schedule change and the restructuring of the complaint investigation process, improving efficiency and responsiveness and benefitting both the community and our employees. The introduction of our youth initiatives, the PPD Explorer Post, Police Athletic League, and “Students in Action”, a student-centered effort to improve dialogue between our youth and police officers, all helped to strengthen beneficial ties to Portland’s community.

Enhancing our community policing efforts was a priority realized through the implementation of our Senior Lead Officer (SLO) program and the establishment of a Chief’s Community Policing Advisory Board (CPAB). Your feedback and willingness to partner and support these efforts has made both enhancements successful. Our SLOs, all dedicated to improving the quality of life in your neighborhoods, remain committed to working closely with you to solve problems in the coming years. The dedication and commitment by the diverse members on our CPAB, is a great example of what made this nation great. Every member of the CPAB has shown a desire to get directly involved in working partnerships on neighborhood issues. These men and women represent the strength and focus that keeps Portland the most livable city in America.

Despite the challenges we faced last year with a lean budget, we continued to seek ways to improve our service to the community. To reduce the injuries to officers and subjects during force-related incidents we added the TASER. We realized a reduction not only in injuries, but also in aggressive violent attacks on police officers. Reducing the incidents of crime can only be accomplished through regular and continuous assessments of crime trends, and with this goal in mind in the third quarter we launched CompStat (Computer Statistics) in the PPD. This computer-based technology gives the Department’s management team the ability to identify, track, and define issues pertaining to crime and quality of life in “real time.” We saw a 10% reduction in violent crime and a 1% reduction to overall crime by the end of the year. Recognizing that our challenges last year centered on property-related crime with a nexus to illegal narcotic use and some evidence of gang-related crime, our focus this year will center on aggressively working to combat illegal narcotic activity and gang crime.

This report has outlined many of the changes that took place last year, and I would like to emphasize that this is only the beginning. I look forward to 2010 and expect that it will be equally productive. I appreciate the support of each of you has shown during my administration, and I wish to give special thanks to CD&M Communications for their design services and to BEU for donating the printing of this annual report.

Lastly, I want to thank the outstanding men and women of the PPD, who I am both honored and humbled to lead. Together and only together can we make a difference!

Sincerely,

JAMES E. CRAIG, Chief of Police
Portland at a Glance

CITY OF PORTLAND
Incorporated: 1876
Government: City Council/Mayor
City Budget: 189,018,287
Population: 64,249
Area: 21.2 square miles

PORTLAND POLICE DEPARTMENT
Organized: 1848
Chief: James E. Craig
Sworn Officers: 164
Civilian Employees: 53
Headquarters: 109 Middle Street

2009 STATISTICS
Calls for Service: 83,704
Average Response Time (priority calls): 3:19
Arrests: 4,519
Traffic Stops: 12,174
Traffic Citations: 7,358
2009 was a year marked by transition, innovation, and a recommitment to the community as the Portland Police Department welcomed a new Chief, implemented a series of changes and new programs, and reinforced its commitment to serving the community.

James E. Craig was sworn in as the eighteenth Chief of Police for the City of Portland on May 6, 2009. A twenty-eight year veteran of the Los Angeles Police Department, Chief Craig was selected from a pool of more than seventy applicants from around the country.

Born and raised in Detroit, Chief Craig briefly worked on the Chrysler assembly line while attending college as a mechanical engineering major. After being laid off from Chrysler, he began a career in law enforcement with the Detroit Police Department (DPD), where he was immediately assigned to walk a footbeat in one of the City’s toughest neighborhoods—during the “graveyard” shift. During his three-year tenure with DPD, Chief Craig developed a genuine passion for community policing.

In 1981, Chief Craig entered the Los Angeles Police Academy. He completed a series of patrol assignments, served as a vice investigator, and was selected to be a field training officer and a Senior Lead Officer. As a sergeant, he led the Community Relations Office and worked a variety of staff and investigative assignments in the Office of the Chief of Police.

Chief Craig was promoted to the rank of lieutenant in 1996. He served as a watch commander, OIC of the Officer Representation Section and the Recruit Training Section before being assigned as the Adjutant to then Chief of Police Bernard Parks.

As a Captain, he served as patrol commanding officer in several areas of the City and commanded several units within the Juvenile Division. In his final assignment at LAPD, Chief Craig was the Commanding Officer of the Southwest Division, an area of 185,000 diverse residents.

Chief Craig retired from the LAPD in April 2009 and arrived in Portland at the beginning of May. He is married and has two children.
Cruiser Logo
For several decades, Portland Police cruisers sported a large gold replica of the police badge on the doors. While this emblem served the Department well, Acting Chief of Police Joe Loughlin recognized that it was time to move the cruisers into the 21st century with a new, modern logo. The transition to a new logo, which features the word POLICE stylized across the white portion of the vehicle body, is symbolic of the change undertaken by the Department throughout 2009. The Department began the transition to the new logo with the receipt of five new cruisers in January 2009.

Schedule Change
Police work requires a 24/7 presence on the street and officers must be assigned to day, evening, night, weekend, and holiday shifts. For more than 20 years, Portland Police officers worked eight-hour shifts, five days per week. With shifts filled on a seniority basis, only a small number of officers were able to work a Monday-through-Friday schedule. The vast majority of officers worked at least part of the weekend and approximately half worked three weekend shifts. For officers with children or working spouses, the impact on family life was significant. Moreover, approximately 20% of the officers were assigned to a rotating shift which required them to switch from evening to day to night shifts all in the course of a single week. This type of shift work is recognized as being particularly harmful to the health and well-being of employees.

In August 2009, Chief Craig convened a committee of officers to research schedule alternatives which would better meet the needs of officers while still providing the necessary coverage. This committee selected a schedule featuring four 10-hour shifts with fixed days off, augmented by a small contingent of officers scheduled to work five 8-hour shifts. The new schedule provides variable coverage dependent on call volume, enables more officers to have at least part of the weekend off, and spares officers from having to work rotating shifts. The police unions and the Chief agreed to adopt the schedule on a six-month trial basis which began in October 2009.

Regional Forensics Laboratory
The Metro Regional Coalition was formed to pursue collaborative opportunities for Greater Portland area municipalities, and the Regional Forensics Laboratory is the first completed project of the coalition. A workgroup of evidence technicians from the Metro Coalition participants identified significant forensic equipment which would increase their efficiency, capabilities and environment for processing or collecting evidence.

The lab project was paid for proportionately based on the population of the eight communities: Portland, Cape Elizabeth, Falmouth, Scarborough, South Portland, Westbrook, Windham, Yarmouth and Cumberland County.

Construction started in October 2008 and was completed in August 2009.
Uniform Change

Uniformed Portland Police Officers wore the same wool blend pant sported by U.S. Postal workers for many years. The blue gray pant featured a dark blue stripe down the leg and was considered to be lacking in pockets and difficult to maintain in a wash and wear manner. With the emergence of more wearable fabrics and the quality of the existing pant deteriorating, the officers took on an extensive search to find a more suitable pant. During the summer of 2009, the Department shifted to the new pant which includes ample pockets for storage and is more suited to varying body types. Rather than work through a period of transition in which officers working side by side could be wearing noticeably different uniforms, the Department sought and received grant funds to purchase new pants for all officers so that the transition would be done all at once.

Assistant Chief Joe Loughlin Retires After 28 Years of Dedicated Service

The year 2009 marked transition in the Office of the Chief. Assistant Chief Loughlin, who had served as Acting Chief, turned the reins over to the capable hands of Chief Craig in May. Joe Loughlin had been with the Portland Police Department for 28 years before his retirement on December 31, 2009. During that time, he had distinguished himself amongst his peers, supervisors, and the Portland community, as a dedicated and passionate professional.

Joe Loughlin had risen through the ranks of this Department, being promoted into positions of increasing responsibility over the years. He is the only Portland Police employee who has held every sworn rank the Department has. He was the proud founder of, and counselor for, the Peer Support Team and played a significant role in the creation of the Department’s Special Reaction Team.

Assistant Chief Joe Loughlin exemplified the dedication, knowledge and passion for municipal public service that the department hopes to match in its search for his successor.
Organization and Structure

The Portland Police Department is an organization of three main workgroups: Uniformed Operations Group (which includes the Patrol Division, the Community Services section, the Traffic Unit, Island Services, and Homeland Security), Criminal Investigations Division, and Administration.

UNIFORMED OPERATIONS GROUP: The Patrol Division is the backbone of the Department with the most recognizable members in the City. A Commander, a Captain, and six Lieutenants run the day-to-day operations of patrol. Officers assigned to the Patrol Division are assigned to one of three teams and provide around-the-clock service to Portland residents, employees, and visitors. All of the patrol teams are comprised of proactive officers working four 10-hour shifts. Each team plays an important role in serving the community. The dedication of these officers to serve the community is not only demonstrated in their daily responsibilities, but in their desire to be involved and active members of the Department. The CompStat office directly reports to the Uniformed Operations Group in order to facilitate the directed patrol activities of our uniformed officers.

The Community Services section, headed by the Department’s Community Services Sergeant, is responsible for a number of important services and tasks at the Department. This section offers direct support to patrol through its proactive Senior Lead Officer Program—an enhancement of the Department’s widely recognized community policing efforts. Officers are assigned to neighborhood sectors and work closely with patrol officers and community service coordinators to reduce crime and increase quality of life for citizens and businesses in their geographically assigned areas. This section also houses the Youth Services Officer who works solely as outreach and facilitator of the Department’s youth-oriented efforts.

CRIMINAL INVESTIGATIONS DIVISION (CID): After patrol officers respond to a crime scene, they forward their preliminary investigation findings to the members of the CID. This division contains 32 personnel and is divided into six specialty areas: crimes against people, crimes against property, intelligence, forensics, narcotics and vice, and court services. The detective will work with the victim and witnesses in an effort to develop information that may lead to the identification of the suspect. The detective works with other members of the PPD, surrounding agencies, and evidence technicians to bring the case to a successful resolution. With its highly-trained evidence technicians, Portland’s CID is one of only two in the state that conducts its own homicide investigations.

ADMINISTRATION: The Administrative Division is comprised of the Department’s command staff and the Chief’s civilian management team who all ensure that the Department is operating efficiently, meeting goals, and proactively targeting problems. These key roles work with the Chief to ensure that the needs of residents, business owners, community leaders and patrol officers are addressed. The administration includes internal affairs, risk management, legal services, planning and research, human resources, and finance. This group of personnel reports directly to the Chief of Police and works closely to keep the command staff up-to-date on developments within each division of the Department.
Rick Betters, a 19-year veteran of the Portland Police Department, died of a heart attack on January 14, 2009.

Rick joined the Department as a cadet before attending the police academy. He served as a patrol officer and was assigned to the Detective Bureau. In 1998, Rick was promoted to sergeant and assigned to the Community Affairs Division.

A few years later, he happily returned to patrol where he worked his dream job supervising a team of patrol officers working the streets of Portland. He was also a key member of the Department’s Special Reaction Team.

A proud, loving father and husband, an aficionado of good architecture, a world traveler, and mentor to many, Rick was a larger-than-life figure. He had boundless energy, and was quick to offer support, counsel and home decorating advice. He could speak intelligently about politics, history, and the advantages of Benjamin Moore Paint.

Often stubborn, always opinionated, Rick was fiercely protective and supportive of his officers.

At the same time, he was a true leader, one that naturally drew the respect and following of his subordinates.

Rick will be remembered for his enthusiasm, his commitment to the Portland Police Department and his love for his family.

He lived every day to the fullest and squeezed a whole lot of living into 52 years of life.
COMMENDATION FOR BRAVERY

Officer Stephen Black
Discovered a male armed with a rifle preparing to enter a church in May 2009. His quick actions prevented injury or death to numerous individuals.

Officer Joseph Fagone • Detective Christopher Giesecke
For efforts leading to the identification and arrest of suspects responsible for multiple Deering burglaries in 2009 and restoring quality of life for this neighborhood.

COMMENDATION FOR MERIT

Officer Jessica Brown
Rescued an individual attempting suicide by jumping from Maine Medical Center during October 2009.

Detective Richard Vogel • Detective Karl Rybeck
Detective Jeff Calloway • Special Agent Jason Pitcher
Developing critical information regarding three bank robberies during the fall of 2009 and ultimately arresting of the male responsible for the robberies.

Officer Christopher Coyne and K-9 Tony
For efforts leading to the location of a critically injured male during June 2009.

Officer Henry Johnson • Officer Daniel Townsend
For efforts leading to the identification and arrest of suspects responsible for multiple commercial burglaries in November 2009.

Officer Robert Pelletier
For efforts leading to the discovery of suspects in distribution of counterfeit money during February 2009.

Officer P. Jason King
For efforts in negotiating with a murder suspect and facilitating his peaceful surrender during May 2009.

Sergeant John Nueslein • Officer Amie Rapa
Officer Daniel Townsend
For efforts investigating an armed robbery in progress and ultimately apprehending two individuals during March 2009.

Detective Cheryl Holmes • Detective Jeffrey Viola
Detective Jeffrey Calloway
Sergeant Frank Gorham • Officer Henry Small
Investigation of dangerous drug suppliers and the successful removal of weapons and multiple pipe bombs from the City of Portland during October 2009.

Officer Stephen Black
Investigation and capture of armed robbery suspect during November 2009.

Officer Robert Pelletier
Developing information that led to the identification of a bank robber during March 2009.

UNIT COMMENDATION

Officer Timothy Farris • Officer Michelle Cole
Officer Coreena Behnke • Officer Jeff Druan
Officer John Cunniff • Officer Tyler Matthewson
For efforts in developing, implementing and sustaining an Explorers program within the Portland Police Department.

Sergeant Robert Martin • Officer Nicolas Goodman
Officer Christian Stickney and K-9 Taz
Officer Eric McCusker
For capture of three suspects in a residential burglary on Lane Avenue during July 2009.

T/C Joyce Dees • T/C Kurt Elkanich
T/C Sup. Debbi Doucette
T/C Jessie Cotton • T/C Lisa Riddell
For efforts in a weapon call and subsequent police-involved shooting during April 2009.

Officer Alissa Poisson • Officer Christian Stickney
Officer Christopher Mitchell
For safe removal of a suspect from a crashed and burning vehicle during March 2009.

Sergeant Scott Pelletier • Sergeant Andrew Hutchings
Officer Cong Van Nguyen • Officer Timothy Farris
Officer Terry Fitzgerald • Detective Bryan Letarte
Detective Joseph Fagone • Detective Richard Swift
E.T. John Halpin • E.T. Kevin MacDonald
E.T. Victor Cote • T/C Jamie Morrisseau
Officer Anthony Balzano and K-9 Nik
Response and investigation into multiple thefts of inspection stickers that culminated in the arrest of two individuals during March 2009.

Sergeant Scott Pelletier • Officer Roland LaChance
Officer Coreena Behnke • Officer Timothy Farris
T/C Bonnie Ray • T/C Herbert Dennison
For efforts in dealing with a suicidal male in the parking lot of BJs Wholesale during April 2009.

Sergeant Scot Mattox • Officer Joseph Ingegneri
Officer David Argitis • Officer Jessica Brown
Officer Nicolas Goodman • Officer Christian Stickney
Officer Robert Hawkins • Detective Andrew Hagerty
For efforts in investigating a robbery at 23 Orono Road and identification of the suspect during November 2009.

Officer Kevin Haley • T/C Hiram Del Rio
T/C James Richards
For efforts in identifying and locating a suicidal female on Tukey’s Bridge during November of 2009.
Comments & Awards

Officer Timothy Farris • Officer Christopher Dyer
Officer Anthony Ampezzan
E.T. Christopher Stearns • Detective Bryan Letarte
For efforts in identifying and apprehending a suspect in multiple motor vehicle burglaries during August 2009.

Detective Cheryl Holmes • Detective Jeffrey Viola
Detective Jeffrey Calloway
For investigation of drug trafficking in the Dow Street neighborhood and improvement of the quality of life of area residents.

Officer John Morin • Officer Christopher Dyer
Officer Jessica Googins • Officer Joseph Ingegneri
Officer Daniel Aguilera • Officer Jeffrey Ruth
Detective Barry Cushman • E.T. Victor Cote
Officer Christian Stickney and K-9 Taz
For efforts in investigating a burglary on Leland Street and successfully apprehending the suspect after extended foot pursuit in December 2009.

ADMINISTRATIVE AWARD
Officer Christopher Stearns
For efforts in coordinating, ordering and inventorying all equipment for the METRO Crime Lab.

Officer David Cote • Officer Shawn Gagnon
For efforts leading to the development of organizational sheets for organizing and managing multiple patrol teams simultaneously.

Sergeant Kevin Cashman • Officer John Curran
Officer David Argitis • Officer Daniel Townsend
T/C Supervisor Brad Williams
For efforts in researching, designing, educating and implementing an organizational schedule change.

Officer Raymond Ruby
For efforts in developing, coordinating and implementing the Portland Athletic League.

COMMEMORATORY LETTER
Officer Ryan Gagnon
For saving a subject threatening to commit suicide by talking him out of his apartment during November 2009.

Officer Andjelko Napijalo
For efforts leading to the discovery of child pornography during 2009.

Officer Daniel Knight
For self-initiated efforts leading to the identification of a suspect in multiple armed robberies during the spring of 2009.

LAW ENFORCEMENT AWARD
Sergeant Thomas Chard
For efforts in developing and maintaining the quality of training for canines in the Greater Portland region.

S/A Steven Gorham • S/A Jason Pitcher
S/A Phil Robinson • S/A Matthew Cyr • Agent John Morris
For investigation of dangerous drug suppliers and successful removal of weapons and multiple pipe bombs from the City of Portland during October 2009.

S/A Jason Pitcher • S/A Phil Robinson • S/A Matthew Cyr
S/A Lynn Doucette • Agent Michael Grasso
For investigation of drug trafficking in the Dow Street neighborhood and improvement of the quality of life of area residents.

CITIZEN AWARD
Melanie Kitchen
For assistance with a lost three year-old boy in February 2009.

Lynda Morgan-Moore
For efforts in providing first aid to a suspect removed from a crashed and burning vehicle during March 2009.

Bill Johnson
For continued support of the Portland Police Department through his vehicle maintenance.

Gary Goddard • Charles Wordell
For efforts in producing printed material for investigators on multiple occasions.

Vicki Bourett
For efforts in developing, designing and improving presentation material related to CompStat during 2009.

Steve Martin
For efforts leading to the discovery of suspects in distribution of counterfeit money during February 2009.

David Chase
For continued support of the Portland Police by providing the Hazardous Device Team location for examination and disruption of devices.

Dr. Mark Mills
For his continued support of the Portland Police Department canine unit.

WINNER OF THE
SERGEANT MICHAEL J. WALLACE AWARD
Lieutenant Gary Hutcheson

OFFICER OF THE YEAR
Officer Stephen Black

CIVILIAN EMPLOYEE OF THE YEAR
Susan Doody
Upon his arrival in Portland, Chief Craig quickly established his priorities for the Department. Not surprisingly, most of those priorities are representative of his recognition that the Police Department must work in cooperation with community members in order to best serve the entire community.

CPAB

Noting that the Department’s relationship with the community is critical in realizing the continued success of the Portland Police Department, one of Chief Craig’s first initiatives was the Chief’s new Community Police Advisory Board (CPAB). The Board is comprised of a diverse mix of local residents and community stakeholders including members of the business community, the religious community, the media, the local youth community, and educators. Chief Craig regards direct input from the community as an integral part of his neighborhood policing efforts, and the CPAB provides the means to receive direct communication on city-wide issues.

The CPAB meets monthly to inform the Chief of community concerns and activities, and he, in turn, provides information about pertinent resources as well as information on department efforts. As the group matures, it will disseminate information to the community regarding police strategies and operations and help with prioritizing areas of concern for future efforts. The first three topics that this group chose to tackle were youth connections, graffiti, and absentee landlord related issues. Subcommittees were formed and the Chief looks forward to receiving their reports with recommendations for next steps. There is broad optimism that this new approach to age-old problems will be just what the city needs.

“Overall, the CPAB allows for a level of transparency between the Police Department and the public which helps to foster communication, understanding, and respect. This in turn enhances the Police Department’s ability to work effectively—and proactively—to make Portland safer.”

Belinda Ray, CPAB Co-Chair, Community Organizer, East Bayside Neighborhood Association
Youth Services
Chief Craig brings a unique background and perspective to Portland, including a youth spent in Detroit during the years building up to the devastating riots of the late 1960s. He witnessed first hand the long-term repercussions of disenfranchised youth. During his years as a Los Angeles Police Officer, on a daily basis he experienced the tragedy of youths lost to gangs, drugs and violence.

Upon arriving in Portland, Chief Craig quickly observed that Portland stands in the same place that Los Angeles was at some 25 years ago before gangs, drugs and violence reached epidemic proportions. Hoping to prevent a similar destiny for Portland’s youth, Chief Craig immediately assigned an officer full-time to develop and implement positive, youth-related programs. The Portland Police Department has initiated the Youth Programs listed on the following two pages.
Youth Services: Police Explorers

The first group of Portland Police Explorers was selected this summer. The Explorer Program is a career development program which emphasizes academic study, character development and self-discipline. Open to all youth aged 14-20, the program provides young men and women the opportunity to study the field of law enforcement first hand. Participants engage in practical exercises, competitive activities and assist police officers in community outreach efforts. For instance, Portland’s Explorers recently conducted a community notification in North Deering. The Explorers alerted residents to recent burglaries and offered crime prevention information.

Portland’s Explorer post includes several African immigrants and the Police Department hopes these young men will provide a positive link between the Department and immigrant communities. And while many Explorers will choose careers other than law enforcement, the leadership and decision-making skills gained through the program will serve them well in any setting. Additionally, the Department hopes their experience will manifest into a lifetime commitment to community service.
Youth Services: **Police Athletic League (PAL)**

PAL brings officers and youth together on the playing fields in a nationally recognized program. Officers volunteer as coaches for PAL-sponsored sports teams in community leagues. Complimenting the existing Portland Recreation Department and The Boys & Girls Club programs, these activities facilitate positive interactions between police officers and youth while providing healthy, fun activities.

Youth Services: **Students in Action Forum**

The Portland Police Department recognizes that youth must have a voice in developing strategies to help resolve problems that directly affect them. These forums will provide an opportunity for local high school students to discuss issues or problems. Officers and students will then work together to address these concerns.

*Each year, the University of Maine at Orono hosts the State’s Special Olympics. The Law Enforcement Torch Run marks the beginning of the festivities. Portland officers carry the torch from South Portland through Portland and pass it along to their colleagues in Falmouth who continue running the torch north.*
Senior Lead Officer Program

Handpicked during a competitive selection process, the Senior Lead Officers (SLOs) are assigned to neighborhood sectors where they work closely with local businesses, residents, and their fellow officers to enhance problem solving. In addition to answering calls for service, these officers will attend community meetings, collaborate with fellow officers, and work with the community policing coordinators to develop and implement long-term solutions to neighborhood problems.

Community Justice Advocate

In late 2009, the Portland Police Department sought and received grant funding for a newly established community prosecutor position. The Community Justice Advocate (CJA) will be responsible for assisting officers, prosecutors, and community members with the formulation of strategies to address neighborhood problems and for supporting the implementation of those strategies. By identifying the chronic problems that create the most fear and concern for neighborhood residents and then focusing enforcement action and prosecution on these violations, the CJA, officers and prosecutors can work together to bring about solutions to neighborhood concerns. The CJA will make use of legal tools such as nuisance abatement, drug-free and cruising-free zones, restorative justice, community courts, gun reduction programs, truancy abatement and graffiti cleanup to improve neighborhood safety. Additionally, the CJA will facilitate the preparatory work necessary to successfully litigate enforcement actions through the Maine courts or to divert matters from the courts to other appropriate forums.
CompStat
A key component of community policing is problem-solving and CompStat is an important management and accountability tool for identifying and solving problems. Having worked under William Bratton, the former LAPD Police Chief who perfected the CompStat process in New York City, Chief Craig was well aware of the potential public safety benefits of CompStat, short for Comparative or Computer Statistics. He implemented a version of CompStat in Portland during the summer of 2009.

The Portland Police Crime Analyst runs queries on crime data and generates a weekly CompStat report. The report presents crime and arrest data on week-to-date, prior 30 days, and year-to-date basis. The Chief, uniformed command staff, and detectives from the Criminal Investigations Division review the CompStat data during a weekly meeting, discuss emerging and established crime trends, and develop strategies for reducing crime. This weekly meeting also provides an opportunity to share information between the Detective Bureau and Patrol Division, and enables department leaders to keep abreast of the situation on the street so that they can properly allocate resources to most effectively reduce crime and improve police performance.

The RAD System
The Rape Aggression Defense System (RAD) is a program of realistic, self-defense tactics and techniques. The RAD System is a comprehensive course for women that begins with awareness, prevention, risk reduction and avoidance. The course progresses on to the basics of hands-on defense training. RAD courses are taught by certified instructors and each student is provided with a workbook and reference manual. The Rape Aggression System is dedicated to teaching women defensive concepts and techniques against various types of assault, by utilizing easy, effective and proven self-defense techniques. The program provides a woman with the knowledge to make an educated decision about resistance. Every student receives a lifetime membership policy.

The Portland Police Department, in partnership with The Amy St. Laurent Foundation, is proud to offer the class to the public at a minimal cost. Student scholarships are available upon request. For further details about the class, please contact 874-8643 or email ppdrad@portlandmaine.gov.
The Portland Police Department currently has 164 sworn officers who serve a quarter of Maine’s population. There are 64,000 Portland citizens and a metro population of 230,000. The Portland Police Department houses a dispatch center which also services Cape Elizabeth and South Portland.

The “Calls For Service” (CFS) calculated in Charts 1-7 on the following pages display the CFS within the City of Portland.

CFS are defined as: Calls that are placed into the Portland Police Department’s dispatch center; thus dispatching an officer to the scene. In some circumstances, the crimes are changed pending further investigation. This analysis captures how calls for service were originally dispatched. Beats, as shown in the chart at the bottom of this page, are areas of patrol of which an officer works in.

To view Beat Maps, please go to: http://police.portlandmaine.gov/seniorleadprogram.asp.

Chart 1 displays 6.3% of CFS lead to an arrest in 2007. In 2008, 6.9% of CFS lead to an arrest and in 2009, 5.3% of CFS lead to an arrest. There was a -6.6% decrease in CFS from 2007 to 2008 and a -4.4% decrease in CFS from 2008 to 2009.

2007–2009 Monthly CFS (Chart 2) show a rise in calls during the months of July and August, as well as on Fridays and Saturdays (Chart 3). Annually, July and August average approximately 8,556 CFS. Correspondingly, Fridays and Saturdays average approximately 13,861 CFS yearly.

Portland Police officers average 47 minutes and thirty-three seconds at each call. CFS are most frequent in Beat 4 (Chart 4) with an average of 11,015 CFS each year, which is equivalent to 12.4% of all CFS each year. Within Beat 4, Cumberland Avenue has the most CFS each year, averaging 2,999 CFS and Portland Street followed with 1,857 CFS. The category “other” (Chart 4) refers to CFS that were dispatched to an island, city-wide, the JetPort, or to assist a neighboring city.
Chart 5 illustrates Domestic CFS and are defined as follows:

- **Domestic Dispute**: A domestic partnership (family member, spouse, or significant other) in a verbal dispute.
- **Domestic Assault**: A domestic partner assaults another.
- **Domestic Assault MEDCU**: A domestic partner assaults another domestic partner to an extent where a medical ambulance is required on the scene.

In reference to Domestic Dispute CFS, there was a -50% decrease from 2007–2008 and a -0.4% decrease in 2009. There was also a -6.6% decrease in Domestic Assault CFS between 2007–2008 and a +21.2% increase in 2009. Finally, there was a +17.3% increase in Domestic Assaults which required a Medical Ambulance between 2007–2008 and a -18.5 decrease in 2009.

The Portland Police Department takes domestic violence very seriously and works hand-in-hand with the Family Crisis Services in the fight against domestic violence. This service offers a 24-hour confidential hotline, emergency housing, outreach services, support groups, and many other programs.

If you would like more information about the Family Crisis Center, please contact 207-767-4952 or visit: www.familycrisis.org.
From 2007–2009, there was a +3.7% increase in CFS that entailed an Alcohol or Drug violation. There was also a -4.8% decrease in CFS from 2008–2009. In the Alcohol & Drugs Analysis (Chart 7), the most frequent Alcohol & Drugs CFS within Portland was Intoxicated Persons/Layouts.

Chart 6 depicts Mental Health CFS from 2007–2009. Depending on the information the Portland resident gives the dispatch officer at the time of the call, Mental Health CFS may either be generalized as a “Mental Health” CFS, or specifically dispatched as a Suicide Threat, Suicide Attempt, or any other CFS. In many cases, officers arrive on scene and realize the CFS is related to Mental Health. It is estimated that approximately 3,000 CFS in 2009 were a Mental Health CFS, accounting for 2% of total CFS in 2009. The most frequent Mental Health CFS within Portland are for Suicide Threats.

Portland Police Department is working closely with Youth Alternatives Ingraham to coordinate the needs of citizens in need of mental health services. For more information about our services, please visit http://www.yimaine.org/adultmental-health/mental-health-case-management.
The Portland Police Department participates in the Uniform Crime Reporting (UCR) Program. This UCR Program requires that only the most serious offense in a multiple-offense criminal incident be reported to the U.S. Department of Justice. UCR meets the need for a reliable and uniform crime reporting measure for the nation. The FBI collects, publishes, and archives Portland Police Departments UCR, along with participating agencies across the United States. The Portland Police Department uses these specific crimes (Property Crimes and Violent Crimes [Part 1 Crimes]) to generate Computer Statistics or Comparative Statistics (CompStat) in order to effectively measure, predict, and map crime that is occurring throughout the city of Portland. If you would like more information on the City’s CompStat reports please visit: http://police.portlandmaine.gov/crimestatistics.asp. For more information about Uniform Crime Reporting, visit: http://www.fbi.gov/ucr/ucr.htm.

City of Portland Police Department • Year-End Comparison Report (CompStat) • 2007-2009

<table>
<thead>
<tr>
<th>VIOLENT CRIMES</th>
<th>YTD 2007</th>
<th>YTD 2009</th>
<th>% CHANGE</th>
<th>YTD 2008</th>
<th>YTD 2009</th>
<th>% CHANGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>CRIMINAL HOMICIDE</td>
<td>4</td>
<td>4</td>
<td>0%</td>
<td>4</td>
<td>4</td>
<td>0%</td>
</tr>
<tr>
<td>FORCIBLE RAPE</td>
<td>31</td>
<td>31</td>
<td>0%</td>
<td>31</td>
<td>31</td>
<td>0%</td>
</tr>
<tr>
<td>ROBBERY</td>
<td>100</td>
<td>117</td>
<td>17%</td>
<td>104</td>
<td>117</td>
<td>13%</td>
</tr>
<tr>
<td>AGGRAVATED ASSAULT</td>
<td>139</td>
<td>105</td>
<td>-24%</td>
<td>127</td>
<td>105</td>
<td>-17%</td>
</tr>
<tr>
<td>TOTAL VIOLENT CRIMES</td>
<td>278</td>
<td>257</td>
<td>-8%</td>
<td>285</td>
<td>257</td>
<td>-10%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>PROPERTY CRIMES</th>
<th>YTD 2007</th>
<th>YTD 2009</th>
<th>% CHANGE</th>
<th>YTD 2008</th>
<th>YTD 2009</th>
<th>% CHANGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>BURGLARY (RES/COM)</td>
<td>542</td>
<td>527</td>
<td>-3%</td>
<td>470</td>
<td>527</td>
<td>12%</td>
</tr>
<tr>
<td>LARCENY</td>
<td>2552</td>
<td>2231</td>
<td>-13%</td>
<td>2275</td>
<td>2231</td>
<td>-2%</td>
</tr>
<tr>
<td>MOTOR VEHICLE THEFT</td>
<td>36</td>
<td>71</td>
<td>97%</td>
<td>62</td>
<td>71</td>
<td>15%</td>
</tr>
<tr>
<td>ARSON</td>
<td>17</td>
<td>16</td>
<td>-6%</td>
<td>32</td>
<td>16</td>
<td>-50%</td>
</tr>
<tr>
<td>TOTAL PROPERTY CRIMES</td>
<td>3147</td>
<td>2845</td>
<td>-10%</td>
<td>2839</td>
<td>2845</td>
<td>0%</td>
</tr>
</tbody>
</table>

| TOTAL PART I (UCR) CRIMES | 3425 | 3102 | -9% | 3124 | 3102 | -1% |

<table>
<thead>
<tr>
<th>ARRESTS</th>
<th>YTD 2007</th>
<th>YTD 2009</th>
<th>% CHANGE</th>
<th>YTD 2008</th>
<th>YTD 2009</th>
<th>% CHANGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>CRIMINAL HOMICIDE</td>
<td>2</td>
<td>2</td>
<td>0%</td>
<td>3</td>
<td>2</td>
<td>-33%</td>
</tr>
<tr>
<td>FORCIBLE RAPE</td>
<td>8</td>
<td>8</td>
<td>0%</td>
<td>4</td>
<td>8</td>
<td>100%</td>
</tr>
<tr>
<td>ROBBERY</td>
<td>25</td>
<td>29</td>
<td>16%</td>
<td>37</td>
<td>29</td>
<td>-22%</td>
</tr>
<tr>
<td>AGGRAVATED ASSAULT</td>
<td>40</td>
<td>27</td>
<td>-33%</td>
<td>49</td>
<td>27</td>
<td>-45%</td>
</tr>
<tr>
<td>BURGLARY (RES/COM)</td>
<td>75</td>
<td>61</td>
<td>-19%</td>
<td>61</td>
<td>61</td>
<td>0%</td>
</tr>
<tr>
<td>LARCENY</td>
<td>571</td>
<td>504</td>
<td>-12%</td>
<td>636</td>
<td>504</td>
<td>-21%</td>
</tr>
<tr>
<td>MOTOR VEHICLE THEFT</td>
<td>14</td>
<td>4</td>
<td>-71%</td>
<td>19</td>
<td>4</td>
<td>-79%</td>
</tr>
<tr>
<td>ARSON</td>
<td>2</td>
<td>4</td>
<td>100%</td>
<td>1</td>
<td>4</td>
<td>300%</td>
</tr>
<tr>
<td>TOTAL PART I (UCR) ARRESTS</td>
<td>737</td>
<td>639</td>
<td>-13%</td>
<td>810</td>
<td>639</td>
<td>-21%</td>
</tr>
</tbody>
</table>

| TOTAL ARRESTS | 5929 | 4519 | -24% | 6104 | 4519 | -26% |

As shown in Chart 8, there were 278 Violent Crimes in 2007, which is 40.3% less than the 2007 national average. (Source: http://www.fbi.gov/ucr/cius2008/data/table_01.html.) Within this year, there was 1 Criminal Homicide, 38 Forcible Rapes, 100 Robberies, and 139 Aggravated Assaults. There were a total of 3,147 Property Crimes, which is 3.5% less than the national average for 2007. These crimes included 542 Residential and Commercial Burglaries, 2,552 Larceny Crimes, 36 Motor Vehicle Thefts, and 17 Arsons. In total, there were 3,425 Part 1 Crimes that occurred, which is 7.5% less than the national average for 2007.

In 2008, there were 285 Part 1 Violent Crimes, which is 37.2% less than the national average for 2008. The crimes included 4 Criminal Homicides, 50 Forcible Rapes, 104 Robberies, and 127 Aggravated Assaults. There were 2,839 Part 1 Property Crimes, which is 9.9% less than the national average for 2008. These crimes consisted of 470 Residential and Commercial Burglaries, 2,275 Larceny Crimes, 62 Motor Vehicle Thefts, and 32 Arsons. There were a total of 3,124 Part 1 Crimes in 2008 which is 14.7% less than the national average.

In 2009, there were a total of 257 Violent Crimes that occurred. This is a 10% decrease since 2008 (2009 UCR Stats have yet to be calculated). The Violent Crimes that occurred in 2009 were 4 Criminal Homicides, 31 Forcible Rapes, 117 Robberies, and 105 Aggravated Assaults. There were a total of 2,845 Part 1 Property Crimes in 2009, which is 0% change from 2008. These Property Crimes consisted of 527 Residential and Commercial Burglaries, 2,231 Larceny Crimes, 71 Motor Vehicle Thefts, and 16 Arsons. There was a total of 3,102 Part 1 Crimes in 2009, which is 1% less than 2008.

The calculated mean (average) Part 1 Crimes occurring each year is 3,217. The most frequent Part 1 Crime each year is Larceny, which occurs on average 2,352 times each year. There were a total of 2,952 Part 1 Arrests made in 2009, 13.2% of arrests were Part 1 Crimes. Finally, in 2009 14.1% of arrests were Part 1 Crimes. In 2009, the most frequent Call For Service was Suspicious Activity—followed by Layouts, Domestic Disputes, Intoxicated Persons, Criminal Mischief, and Persons Bothering calls.
The following explanatory paragraphs will discuss the UCR crimes which occurred in the City of Portland from 2007-2009. As mentioned on the previous page, “crimes are changed pending further investigation;” thus, this Crime Analysis captures actual crimes that have occurred and meet the UCR federal guidelines.

Chart 9 depicts the total percentage of UCR crimes as yearly percentages. Therefore, 2008 and 2009 shared 32% of the crime, and 36% occurred in 2007.

Chart 10 shows how many UCR crimes occurred within their respective year and how many resulted with an arrest.

Charts 11 & 12 break the UCR crime-types down into the amount of property crimes and violent crimes that occur per year.

As displayed in Chart 11 (UCR Property Crimes), Larceny is the most frequent crime type each year, followed by Burglary, Motor Vehicle Theft, and finally Arson.

UCR Violent Crimes (Chart 12) show a decline each year in Aggravated Assault, but a rise in Robbery. Forcible Rape has also declined in 2009 from 2008 and 2007. Criminal Homicide remained stagnant in 2009 from 2008, but increased since 2007.
The Portland Police Department wishes to acknowledge the following generous contributors to our 2009 Annual Report:

CD&M Communications
BEU

Portland Police Department Staff:
Lisa Boisvert, CompStat Crime Analyst
Lisa Perrotta, Planning & Research Coordinator
Clarkson Woodward, Principal Administrative Officer

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