



Permitting and Inspections Department  
Michael A. Russell, MS, Director

### City of Portland Taxi Complaint Form

Name: \_\_\_\_\_ Telephone: \_\_\_\_\_

Address: \_\_\_\_\_ Zip: \_\_\_\_\_

Would you be willing to be identified and participate in a hearing?  Yes  No

The Permitting and Inspections Department will investigate your complaint and, if warranted, will hold a hearing to determine whether to suspend or revoke the license of the offending taxi company or driver. Your participation in any such hearing is very important. Please note that this complaint form is a public document, but the City of Portland will protect your personal contact information to the extent permitted by law.

Date & Time of Incident: \_\_\_\_\_

Name of Taxi Company: \_\_\_\_\_

Name of Taxi Driver: \_\_\_\_\_

Number of Taxi Driver License: \_\_\_\_\_

Vehicle Plate #: \_\_\_\_\_

Detailed description of incident: \_\_\_\_\_

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Please return to:  
Business Licensing  
Room 307  
389 Congress Street  
Portland, Maine 04101