



YOUR CRUISE SHIP IS SAFE AND SECURE, BUT...



The Port of Portland, Maine
Your partner in safety and security



WHAT ABOUT YOUR PORT-OF-CALL?



The cruise industry's highest priority is to ensure the safety and security of its passengers. The Port of Portland understands your concerns when your passengers leave the controlled environment of your ship. We are your partners in maintaining restricted access to authorized personnel onboard ship and in our passenger terminals.

The Port of Portland strictly follows the guidelines set forth in Measures to Prevent Unlawful Acts Against Passengers and Crew (IMO 1986) and Security for Passenger Vessels and Passenger Terminals (USCG 1999). Our Terminal Security Plan is on file with the USCG and includes all of the components required under the USCG rule. We work closely with the Captain of the Port in monitoring the status of our port and in following any rule-making changes. We are continuing to invest in infrastructure improvements to our passenger facilities and in training of our personnel.

The City of Portland and its port take part in regular exercises and drills using our Emergency Operations Plan and coordinate with the USCG's unified command for marine emergencies. Since September 11th, we have increased our drills reflecting the new threats of weapons of mass destruction and coordinate our efforts with county, state, and federal agencies. Our teams of qualified first responders are ready.

Our waterfront businesses are actively engaged in **Coast Watch**, with the Federal Bureau of Investigation, monitoring activities in our port. And at sea, our commercial fishermen are part of the **Coastal Beacon** maritime domain awareness program, the first such organized activity in the U.S. since the Second World War. They will be providing the USCG with information on unusual on-the-water occurrences and they stand ready to assist the Coast Guard with at-sea emergencies.

Maine Medical Center is a Trauma 1 hospital and is located within 5 minutes of the port. There are two additional medical campuses close by. Emergency in-city transportation for your passengers and crew is available through the Portland's Metro bus service and private carriers. The Portland International Jetport, Amtrak trains, and both Trailways and Greyhound bus service are within ten minutes.

The United States Coast Guard and other federal agencies are all within walking distance. The Port of Portland maintains a security office at the passenger terminal. The Director of the Port office and the Manager of Marine Operations are both former Merchant Marine captains, each with over twenty years experience.

Your port-of call should be as ready as your ship. We are. Our team of qualified professionals is ready to discuss any of your security concerns.

www.safeport.info



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Your partner in safety and security

40 Commercial Street, Suite 100
Portland, Maine 04101
Tel: 207-541-6900
Fax: 207-541-6905
www.portofportlandmaine.org

www.safeport.info

Captain Jeffrey W. Monroe, M.M.
Director, Department of Ports & Transportation

Benjamin Snow,
Manager of Marine Operations
ben@portlandmaine.gov

Judith Harris
Manager, Security & Environmental Compliance
jh@portlandmaine.gov

No Manager at this time
Manager, Marine Marketing
@portlandmaine.gov



Marine Terminals

- A International Marine Terminal
- B Portland Ocean Terminal
- C Maine State Pier
- D Anchorage/Tender Landing
- E Intra-Harbor Ferry Terminal

Government Agencies

- F INS
- F U.S. Customs
- F USDA
- G USCG - Captain of the Port
- H Naval Reserver Center

First Responders

- P Portland Police Department
- F Portland Fire Stations (3)
- R Portland Fire/Rescue Vehicles
- C USCG-Vessels
- H Portland Harbor Master

Hospitals/Medical Centers

- Maine Medical Center
- Mercy Hospital
- Maine Medical Family Practice
- Brighton First Care

Accommodations

- 1 Sable Oaks Suites So. Portland
- 2 Best Western Merry Manor So. Portland
- 3 The Danforth Portland
- 4 Doubletree Portland
- 5 Eastland Park Hotel Portland
- 6 Embassy Suites Hotel Portland
- 7 Hilton Garden Inn Portland
- 8 Holiday Inn by the Bay Portland
- 9 Holiday Inn - Portland West Portland
- 10 Inn at St. John Portland

- 11 Marriott at Sable Oaks So. Portland
- 12 Portland Regency Hotel Portland
- 13 Sheraton So. Portland Hotel So. Portland
- 14 USM Dept. of Conferences Portland

Visitor's Information Centers

- Transportation Providers**
- Portland International Jetport
 - Amtrak
 - Concord/Greyhound

DISASTER RELIEF

United Way
400 Congress St., Portland, ME
(207) 874-1000

American Red Cross
2401 Congress St., Portland, ME
(207) 874-1192

Salvation Army
297 Cumberland Avenue, Portland, ME
(207) 774-6304

FEDERAL AGENCIES

Alcohol, Tobacco & Firearms
David L. Brown
Resident Agent in Charge
68 Marginal Way (3rd Fl)
Portland, ME
Tel: (207) 780-3324
Fax: (207) 780-3625

Coast Guard Marine Safety Office
Capt. Stephen P. Garrity
Captain of the Port
27 Pearl Street, Portland, ME
Tel: (207) 780-3251
Fax: (207) 780-3567

Coast Guard - South Portland
Captain Patrick Trapp
Group Commander
259 High Street, Portland, ME
Tel: (207) 780-0320
Fax: (207) 767-0328

U.S. Customs - Portland
Brian J. Featheringham
Senior Special Agent
100 Middle Street, Portland, ME
Tel: (207) 772-9165
Fax: (207) 772-3283

Drug Enforcement Administration
William Hanlon
Resident Agent in Charge
1355 Congress Street, Portland, ME
Tel: (207) 780-3331
Fax: (207) 780-3413

Federal Bureau of Investigation
Todd DiFede
Senior Special Agent
100 Middle Street, 4th Floor
Portland, ME
Tel: (207) 774-9322
Fax: (207) 879-0214

**FEMA-Cumberland County
Emergency Management Agency**
22 High Street
Windam, ME
Tel: (207) 892-6785
Fax: (207) 892-8617

Health & Human Services
Eric Hafener, SSA
Office of the Inspector General
100 Middle Street 4th Floor
Portland, ME
Tel: (207) 780-3114
Fax: (207) 780-3111

INS - Portland District
Jean R. Ouellette, *District Director*
176 Gannett Drive, So. Portland, ME
Tel: (207) 780-3399
Fax: (207) 780-3521

Marshall's Service
David Viles, Sr., *U.S. Marshall*
156 Federal Street, Portland, ME
Tel: (207) 780-3355
Fax: (207) 780-3230

NOAA
James MacDonald, *Special Agent*
100 Middle Street, Portland, ME
Tel: (207) 780-3241
Fax: (207) 780-3561

Postal Inspection Service
Brian Burkart, *Postal Inspector*
P.O. Box 1907, Portland, ME
Tel: (207) 871-8546
Fax: (207) 879-7537

Secret Service
Michael Magalski, *Resident Agent*
100 Middle Street, Portland, ME
Tel: (207) 780-3493
Fax: (207) 780-3301

U.S. Attorney
Paula D. Silsby, *United States Attorney*
100 Middle Street, Portland, ME
Tel: (207) 780-3257
Fax: (207) 780-3304

STATE AGENCIES

Attorney General
G. Steven Rowe
6 State House Station, Augusta, ME
Tel: (207) 626-8800
Fax: (207) 287-3145

Commissioner of Public Safety
Michael Cantara, *Commissioner*
Civic Center Drive, Augusta, ME
Tel: (207) 626-3803
Fax: (207) 287-3042

Emergency Medical Service
Jay Bradshaw, *Director*
16 Edison Drive, Augusta, ME
Tel: (207) 626-3860
Fax: (207) 287-6251

Maine Drug Enforcement
Scott J. Pelletier, *Supervisor*
565 Congress Street, Portland, ME
Tel: (207) 822-0370
Fax: (207) 822-0381

Maine State Police
Lt. Arthur Murdock, *Troop Commander*
430 Riverside Street, Portland, ME
Tel: (207) 871-7755
Fax: (207) 871-9417

Maine Marine Patrol
Col. Joseph Fessenden
21 State House Station, Augusta, ME
Tel: (207) 624-6571
Fax: (207) 624-6024

LOCAL AGENCIES

Cumberland County Sheriff's Dept.
Mark Dion, *Sheriff*
36 County Way, Portland, ME
Tel: (207) 774-1444
Fax: (207) 828-2373

Portland Fire Dept.
Fred LaMontagne, *Chief*
380 Congress Street, Portland, ME
Tel: (207) 874-8400

Portland Harbor Master
Eric S. Pearce, *Deputy Harbor Master*
2 Portland Fish Pier, Portland, ME
Tel: (207) 772-8121

Portland Police Dept.
Michael J. Chitwood, *Chief*
109 Middle Street, Portland, ME
Tel: (207) 874-8300
Fax: (207) 874-8521

MEDICAL

Maine Medical Center
22 Bramhall Street, Portland, ME
Tel: (207) 871-0111

Brighton Medical Center
335 Brighton Avenue, Portland, ME
Tel: (207) 879-8000

Mercy Hospital
144 State Street, Portland, ME
Tel: (207) 879-3000

ACCOMMODATIONS

Convention & Visitor's Bureau
of Greater Portland
Visitor Information Services
Barbara Whitten, President & CEO
245 Commercial Street, 1st Floor, Ptd.
Tel: (207) 772-4994
Fax: (207) 874-9043
www.visitportland.com

Sable Oaks Suites
303 Sable Oaks Drive
So. Portland, ME
Tel: (207) 775-3900
Fax: (207) 775-3993

Best Western Merry Manor
700 Main St, So. Portland, ME
Tel: (207) 774-6151
Fax: (207) 871-0537
www.bestwestern.com/merrymanorinn

Comfort Inn
90 Maine Mall Rd, So. Portland, ME
Tel: (207) 775-0409
Fax: (207) 775-1755
www.comfortinn.com

Doubletree Hotel
1230 Congress St, Portland, ME
Tel: (207) 774-5611
Fax: (207) 761-1560
www.doubletree.com

Eastland Park Hotel
157 High St, Portland, ME
Tel: (207) 775-5411
Fax: (207) 775-2872
www.eastlandparkhotel.com

Embassy Suites Hotel
1050 Westbrook St, Portland, ME
Tel: (207) 775-2200
Fax: (207) 775-4052
www.embassysuitesportland.com

**Fairfield Inn By Marriott
Portland/Maine Mall**
2 Cummings Rd, Scarborough, ME
Tel: (207) 883-0300
Fax: (207) 883-0572
www.fairfieldinn.com/pwmppt

Higgins Beach Inn
34 Ocean Avenue, Scarborough, ME
Tel: (207) 883-6684
Fax: (207) 885-9570
www.higginsbeachinn.com

Hilton Garden Inn
145 Jetport Blvd, Portland, ME
Tel: (207) 828-1117
Fax: (207) 828-1118
www.portlandmairport.gardeninn.com

Holiday Inn By The Bay
88 Spring St, Portland, ME
Tel: (207) 775-2311
Fax: (207) 761-8224
www.innbythebay.com

Holiday Inn West
81 Riverside St, Portland, ME
Tel: (207) 774-5601
Fax: (207) 774-2103
www.portlandholidayinn.com

Howard Johnson Plaza Hotel
155 Riverside St, Portland, ME
Tel: (207) 774-5861
Fax: (207) 774-5861x244
www.hojportland.com

Inn By The Sea
40 Bowery Beach Rd
Cape Elizabeth, ME
Tel: (207) 799-3134
Fax: (207) 799-4779
www.innbythesea.com

Marriott At Sable Oaks
200 Sable Oaks Dr, So. Portland, ME
Tel: (207) 871-8000
Fax: (207) 871-7971
www.marriott.com/pwmap

Portland Regency Hotel
20 Milk St, Portland, ME
Tel: (207) 774-4200
Fax: (207) 775-2150
www.theregency.com

Sheraton So. Portland Hotel
363 Maine Mall Rd, So. Portland, ME
Tel: (207) 775-6161
Fax: (207) 772-1267
www.sheraton.com

Super 8 Motel - Freeport
506 U.S. Route 1, Freeport, ME
Tel: (207) 865-1408
Fax: (207) 865-1417 www.super8.com

Super 8 Motel - Westbrook
208 Larrabee Rd, Westbrook, ME
Tel: (207) 854-1881
Fax: (207) 854-0078 www.super8.com

FOREIGN LANGUAGE INTERPRETATION SERVICES

Catholic Charities of Maine
(207) 871-7437

TRANSPORTATION PROVIDERS

**Portland Transportation –
Transportation Electronic Schedules**
Lou Ensel
(207) 756-8313
www.transportme.com

Amtrak Downeaster
Thompson's Point Rd, Portland, ME
(800) USA-RAIL
www.thedowneaster.com

Concord Trailways
Thompson's Point Rd, Portland, ME
(800) 639-3317
www.concordtrailways.com

Greyhound
950 Congress St, Portland, ME
(207) 772-6587
www.greyhound.com

METRO Municipal Bus Services
Mike Smith
144 Valley St, Portland, ME
Tel: (207) 774-0351
Fax: (207) 774-6241

Portland International Jetport
Jeff Schultes, *Airport Manager*
1001 Westbrook St, Portland, ME
(207) 774-7301
www.portlandjetport.org



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SAFE™

PORT
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